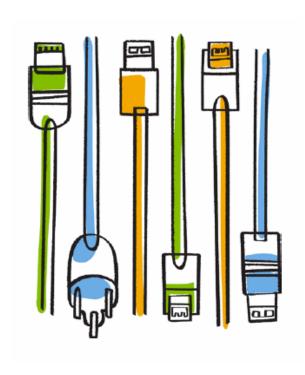


# NetApp® AltaVault® Cloud Integrated Storage 4.1

# **Installation and Service Guide for Cloud Appliances**



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# CHAPTER 1 Introducing AltaVault cloud-based appliances

Use this solution guide to deploy and configure an AltaVault cloud-based appliance using Amazon Web Services<sup>TM</sup> Marketplace.

This chapter includes the following sections:

• "Overview of Amazon EC2" on page 5

#### Overview of Amazon EC2

Amazon's computing infrastructure is provided in the form of the EC2 offering that is a fully scalable, elastic cloud compute environment where virtual machines (VMs) can run. Amazon EC2 provides reliable and re-sizable compute capacity in the cloud that can be accessed and managed using a simple Web service interface. It provides you with complete control of your computing resources and lets you run on Amazon's proven computing environment. Amazon EC2 reduces the time required to obtain and boot new server instances to minutes, allowing you to quickly scale capacity, both up and down, as your computing requirements change. Amazon EC2 changes the economics of computing by allowing you to pay only for capacity that you actually use. Deploying an Amazon AMI into the EC2 infrastructure is as simple as selecting the AMI template and deploying it, configuring the security and network capabilities of the VM, and linking it to storage and other infrastructure as needed.

# Cloud backup and disaster recovery

AltaVault cloud-based appliances deliver complete cloud backup and disaster recovery. NetApp and Amazon are tackling the next generation of backup and resiliency challenges by introducing the industry's first enterprise-class cloud-based backup appliances. An AltaVault cloud-integrated appliance, also known as an AltaVault AMI instance, launched in the Amazon Web Services (AWS) Marketplace gives users flexibility in protecting their critical business data. Not only can cloud workloads be protected and archived for long term retention on cheaper storage, but both virtual and physical workloads can also be recovered. AltaVault cloud-based appliances allow you to select whether you want to recover at traditional secondary sites, or in the EC2 compute environment that is managed and secured by Amazon. Utilizing EC2 gives smaller companies the ability to have a DR solution, at a much smaller cost than maintaining the infrastructure, security, and management of a physical DR site.

#### **Cloud-based workload protection**

AltaVault cloud-based appliance AMI instances offer an efficient and secure approach to backing up cloud-based workloads. Using your existing backup software, AltaVault cloud-based appliance AMI deduplicates, encrypts, and rapidly migrates data to Amazon S3 or Glacier, which reduces the long term costs of protecting the data. Since Amazon Glacier, for example, offers storage costs of \$.01/GB/month, this represents a 10 fold reduction in costs vs. performing and maintaining Amazon Elastic Block Store (EBS) snapshots. Users can effectively tier their data protection requirements adaptively by having an AltaVault cloud-based appliance AMI instance to offload data based on data usage and retention requirements. As an example, long term email data can be directed to Amazon Glacier for audit/compliance/regulatory reasons, higher priority user data can be stored on Amazon S3 for quicker recovery, and critical database or application data be maintained in Amazon EBS snapshots that are retained for shorter periods of time for quick point in time recovery.

# **Cloud disaster recovery**

For organizations without a secondary disaster recovery location, or for companies looking for extra protection with a low-cost tertiary site, AltaVault cloud-based appliance AMI instances are the key to enabling cloud disaster recovery. Using on-premise AltaVault physical or virtual appliances, data is seamlessly and securely protected in the cloud. If the primary site is unavailable, customers can quickly spin-up an AltaVault cloud-based appliance AMI and recover data to Amazon EC2.

Businesses that want to have a complete DR solution traditionally have been forced into spending large sums of money, time and resources to build out, maintain, and secure a secondary site location. Whether this is at an existing site owned by a company or at a collocation facility where space is rented, the cost is significant because the computing and storage resources are always on premise and must be available 24x7x365. The benefits of cloud compute and storage have significantly altered the perceptions and reality of DR because of the scale, elasticity, and pay as you go model that cloud infrastructure provides. Instead of paying for resources that are in standby mode 99% of the time, you pay for resources that are powered on for the 1% of the time that you have to perform Disaster Recovery. The elastic model that Amazon services provide make it possible such that you no longer have to pay excessive amounts of money for resources that are on stand by a majority of the time. Because an AltaVault cloud-based appliance AMI instance is like any other AltaVault appliance, you can effectively make the cloud computing infrastructure your DR site to your physical site, as well as any virtualized site (either on premise or within a compute cloud).

# CHAPTER 2 Deploying an Amazon Machine Image

Use this solution guide to deploy and configure an AltaVault cloud-based appliance using the Amazon Web Services Marketplace. The AltaVault Amazon Machine Image (AMI) is an AltaVault cloud-based appliance built specifically for deployment within the Amazon EC2 compute environment. Leveraging the capabilities of Amazon's scalable, elastic compute cloud, AltaVault cloud-based appliance can now be deployed within the EC2 environment to deliver cloud protection and Disaster Recovery (DR) capabilities of virtual and physical environments.

This chapter includes the following sections:

- "AltaVault AMI user scenarios" on page 7
- "Supported AltaVault cloud-based appliance AMI models" on page 8
- "Deploying AltaVault cloud-based appliances" on page 8
- "How to achieve optimal performance using best practices" on page 19
- "Troubleshooting AltaVault AMI instance problems" on page 19

### AltaVault AMI user scenarios

You can use the AltaVault AMI in the following scenarios:

- Media server in the cloud: If your backup media server in AWS is an EC2 instance, the AltaVault cloud-based appliance AMI runs in the same AWS account. The backup media server backs up data to the AltaVault in EC2.
- Media server on site: AltaVault runs in EC2, but the backup media server and software are on site. The uncompressed data goes to the EC2 AltaVault that deduplicates the data and stores it in the cloud.
- Disaster recovery: You have a physical AltaVault with the backup software on site that stores the backup data in the Amazon cloud, and you want the capability to create an EC2-based AltaVault cloud-based appliance with the backup images in EC2 in the event of a disaster at the primary site. This setup enables you to recover your data if your entire primary site network is down.
- NetApp AltaVault Cloud Integrated Storage Installation and Service Guide for Cloud Appliances

# Supported AltaVault cloud-based appliance AMI models

There are three supported versions of AMI:

■ AVA-c4: 4 TB of local disk cache

**Note:** The AVA-c4 has been designed and optimized for deployment on the DS3 instance. NetApp strongly recommends deploying the AVA-c4 with the DS3 instance only.

- AVA-c8: 8 TB of local disk cache
- AVA-c16: 16 TB of local disk cache

For the AVA-c16 model, there are two methods of deployment:

- 1-Click Launch: Provides a 1 GbE infrastructure for communication with other EC2 instances.
- Manual Launch: Use the manual launch method if you are deploying an AVA-c16 AMI instance that will be used as a target by the backup application server instance. This method provides a 10 GbE infrastructure for communication with other EC2 instances. Both the AVA-c16 and the back-up application instance should be in the same placement group.

# Deploying AltaVault cloud-based appliances

Deploying an AltaVault cloud-based appliance AMI instance into an Amazon EC2 infrastructure involves the following steps:

- "Accessing the AltaVault AMI and choosing a launch method" on page 8
- "Storage configuration" on page 14
- "Configuring the SSH console for AltaVault cloud-based appliance access" on page 14
- "Configuring AltaVault account access" on page 17
- "Configuring networking" on page 17

# Accessing the AltaVault AMI and choosing a launch method

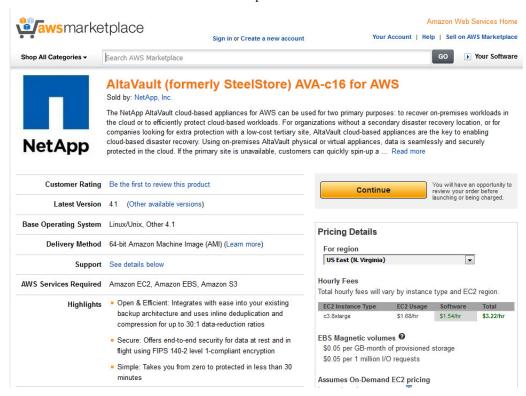
Log in to the Amazon Web portal and choose an AMI model to launch.

#### To access the AltaVault AMI

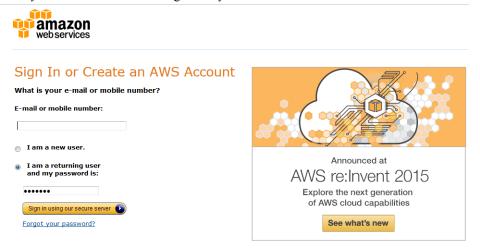
- 1. Login to the Amazon Web Services portal and browse to the Amazon Marketplace at https://aws.amazon.com/marketplace.
- 2. Search AWS Marketplace for AltaVault.

- 3. Select the NetApp AltaVault cloud-based appliance version that you want to use from the following:
  - AVA-c4
  - AVA-c8
  - AVA-c16

The AVA-c16 for AWS is selected in the example below.



- 4. Click Continue.
- **5.** Enter your AWS credentials to sign in to your account.



Learn more about <u>AWS Identity and Access Management</u> and <u>AWS Multi-Factor Authentication</u>, features that provide additional security for your AWS Account. View full <u>AWS Free Usage Tier</u> offer terms.

Launch on EC2:

- **6.** Choose one of the following launch methods:
  - 1-Click Launch: Preferred method
  - Manual Launch: Select this launch method if the target instance will be used in conjunction with the backup application server instance. This method provides a 10 GbE infrastructure for communication with other EC2 instances. Both the AVA-c16 and the back-up application instance should be in the same placement group.

#### AltaVault (formerly SteelStore) AVA-c16 for AWS 1-Click Launch Manual Launch Price for your selections: Review, modify, and launch With EC2 Console, APIs or CLI \$3 22 / hour \$1.68 c3.8xlarge EC2 Instance usage fees + Click "Launch with 1-Click" to launch this software with the settings \$1.54 hourly software fee \$0.05 / GB / month The default settings are provided by the software seller and AWS Marketplace. EBS Magnetic Storage \$0.05 / 1 million I/O requests Version EBS Magnetic Storage 4.1, released 11/05/2015 Region Launch with 1-Click US East (N. Virginia) EC2 Instance Type Cost Estimator 60 GiB Memory CPU 108 EC2 Compute Units (32 virtual \$2 318 40 / month cores with 3.375 Compute Units c3.8xlarge EC2 Instance usage fees each) Assumes 24 hour use over 30 days 2 x 320 GB SSD Storage Platform **Software Charges** Network Very High (10 Gigabit Ethernet) performance \$1,108.80 / month API Name c3.8xlarge \$1,108,80 hourly software fees for c3 8xlarge

#### To deploy an AltaVault AMI instance using the 1-Click Launch method

1. From the launch page, select 1-Click Launch.

Will launch into: subnet-e3238994

VPC Settings

2. Chose a Region in which to create the AltaVault cloud based appliance AMI instance.

Region - Determines the geographical region to create and place the AltaVault cloud-based appliance AMI instance. The default selection is US East (Virginia).

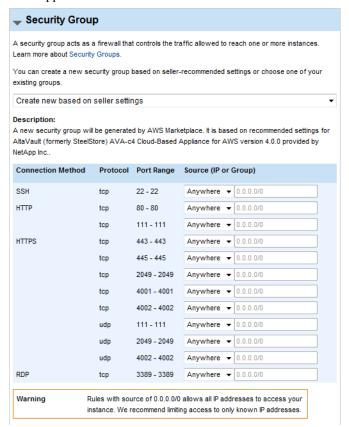
Note: EC2 Instance Type: This selection determines an EC2 instance type and is not adjustable.

**AWS Infrastructure Charges** 

\$1 200 60 / month

3. Chose a Security Group for the AltaVault cloud based appliance AMI instance.

Security Group - Determines a Security Group for the AltaVault cloud-based appliance AMI instance. By default, a preselected security group displays as seen in the figure below. If one is not present, it automatically creates the group during the deployment process. The security group describes which ports and IPs the AltaVault cloud-based appliance AMI instance uses to communicate with other VMs.



#### 4. Chose a Key Pair.

Key Pair - Determines a Key Pair to authenticate to the AltaVault cloud-based appliance AMI instance for performing operations, using either the AltaVault CLI or the GUI interface. Creating a key pair is a prerequisite requirement.

For instructions on creating a key pair, see http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/ec2-key-pairs.html#having-ec2-create-your-key-pair.

#### 5. Click Accept Terms & Launch with 1-Click.

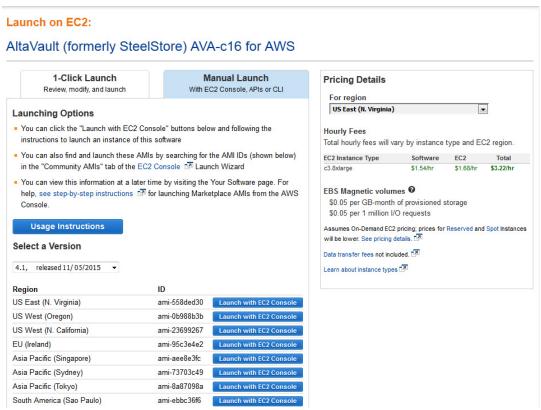
**6.** Continue to the next step, "Storage configuration" on page 14.

**Note:** To connect to the AltaVault cloud-based appliance AMI instance using the external SSH tool, PuTTY, you must configure the key pair file in a format that is accepted by PuTTY. Refer to the following Amazon document for converting the key pair file into a PuTTY friendly form: http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/putty.html.

Note: For Unix SSH, you must ensure the permissions on the key pair file is set at 400. You can change permissions using the command, chmod 400 <key-pair.pem>.

#### To deploy an AltaVault AMI instance in Amazon EC2 using the Manual Launch method

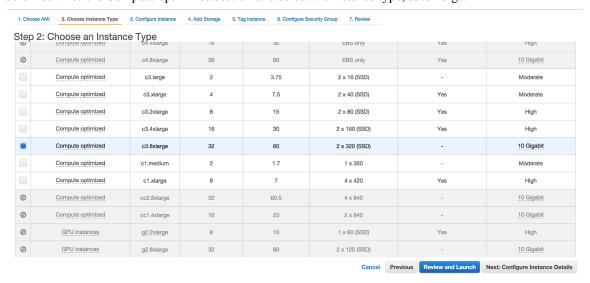
1. From the AltaVault Launch page, select Manual Launch for the AVA-c16 model.



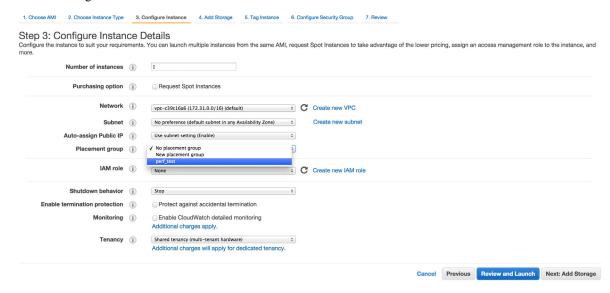
2. Select Launch with EC2 Console for the corresponding Region where you intend to deploy the AMI instance.

The selection, Launch with EC2 Console, automatically provides a 10 GbE interface. Ensure that you choose a placement group while launching the AMI. The 10 GbE capabilities are only realized when the AMI and the backup server in the same placement group.

3. Scroll down to the Compute optimized section and select the instance type, c3.8xlarge.

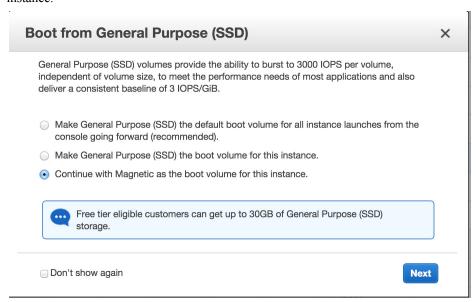


- 4. Click Next: Configure Instance Details.
- **5.** From the Placement group drop-down menu, select the placement group to which the backup application server instance belongs.



6. Click Review and Launch.

7. From the Boot from General Purpose (SSD) page, select Continue with Magnetic as the boot volume for this instance.



- 8. Click Next.
- **9.** Review the launch instance details and click **Launch**.

# Storage configuration

An AltaVault cloud-based appliance AMI instance deploys with an automatically provisioned 100GB disk that contains the AltaVault OS install image and a preconfigured second set of disks used for storing the data AltaVault cloud-based appliance received from your backup application. The size and number of disks are based on the model of appliance that you previously selected to launch and cannot be configured.

**Note:** In Amazon EC2, volumes can be attached as either disk or as instance store volumes. An AltaVault cloud-based appliance AMI only supports EBS volumes, and as such, EBS volumes are created and associated with the AltaVault AMI appliance.

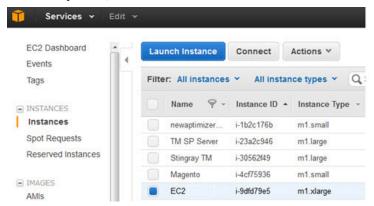
# Configuring the SSH console for AltaVault cloud-based appliance access

You can access the AltaVault cloud-based appliance in one of two ways:

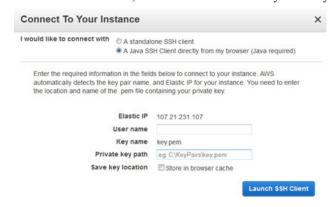
- Use the Amazon provided Web browser SSH interface
- Use a native SSH client of your own

#### To access your AltaVault cloud-based appliance instance using the Amazon Web browser

- 1. Select the instance name of the AltaVault cloud-based appliance AMI instance.
- **2.** From the top menu, select Connect.



3. Select the radio button, A Java SSH client directly from my browser (Java required).



- **4.** Enter the User name, admin.
- 5. To begin the session, click Launch SSH Client.

#### Configuring your native SSH client

To configure console access using your own SSH client, you must have the following items:

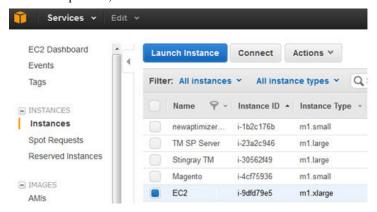
- SSH Client Available (Linux includes a native SSH client, and Windows users can use PuTTY).
- AMI Instance name of the AltaVault cloud-based appliance
- Public DNS name of the instance
- Private key (.pem) file associated with this AMI from your Amazon account

### **Configuring Linux**

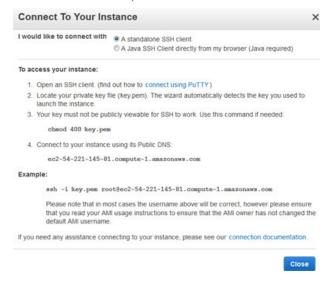
The SSH command needed is provided from the Amazon Web browser.

#### To access your AltaVault cloud-based appliance instance using Linux

- 1. Select the AMI instance name of the AltaVault cloud-based appliance.
- **2.** From the top menu, select Connect.



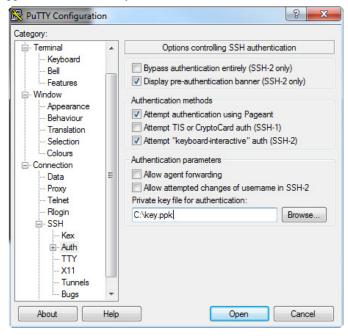
**3.** Select the radio button, A standalone SSH client.



**4.** Use the admin account to connect to the AltaVault cloud-based appliance AMI instance. You cannot use the root account.

#### **Configuring Windows using PuTTY**

If you use PuTTY, you must start by converting the private key from the .pem file format provided by Amazon to the .ppk file format used by PuTTY.



PuTTY does not accept .pem files directly as a private key file. Refer to the following Amazon document to set up an SSH connection using PuTTY: <a href="http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/putty.html">http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/putty.html</a>.

# Configuring AltaVault account access

The AltaVault cloud-based appliance AMI instance does not initially come configured with a password configured for the default admin account. When you first connect to the AltaVault cloud-based appliance using an SSH session you are automatically logged in as admin. To set the initial account password for admin, issue the following commands:

```
amnesiac > enable
amnesiac # configure terminal
amnesiac (config)# username admin password 0 <your-new-password>
amnesiac (config)# write memory
```

# Configuring networking

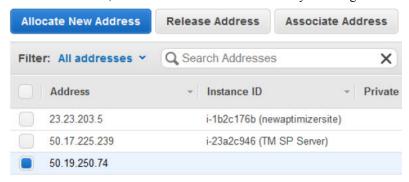
An AltaVault cloud-based appliance AMI instance comes with a single network adapter. The network adapter is used to receive and send all traffic from the device. By default, the AltaVault cloud-based appliance AMI instance provides an OpenDNS address that changes each time you restart the AltaVault cloud-based appliance. However, you can manually configure this as an Elastic IP address after initially deploying the appliance.

#### To manually configure an Elastic IP address

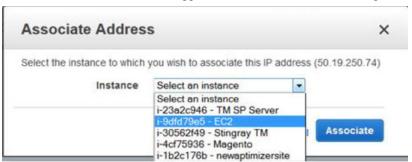
1. From the left menu of the EC2 Dashboard page, under NETWORK & SECURITY, select Elastic IPs.



**2.** If an Elastic IP address is available, select it from the list, and select Associate Address. If none is available, allocate a new Elastic IP address by selecting Allocate New Address.



3. Select the AltaVault cloud-based appliance AMI instance from the drop down list and click **Associate**.



# How to achieve optimal performance using best practices

The following recommendations and best practices are intended to guide you to achieving optimal performance while reducing configuration and maintenance requirements.

# Using best practices for deploying AMI instances

The following table displays best practices recommendations for deploying the AltaVault cloud-based appliance AMI Instance.

| <b>Best Practice</b> | Description   |
|----------------------|---|
| Region               | For general DR purposes, it is recommended to deploy the AltaVault cloud-based appliance in a geographically different region within Amazon than where your physical production environment resides. This provides you the best chance of recovering your production environment in to the Amazon EC2 environment should an entire region go down, say due to an electrical grid failure or natural event such as a hurricane. However, if your production environment is cloud based in Amazon EC2, then your AltaVault cloud-based appliance could be located in the same region. |
| Security Group       | It is recommended to place the AltaVault cloud-based appliance AMI instance in the same media group as the backup or media server VMs so the VMs can communicate with the AltaVault cloud-based appliance AMI instance. Refer to AWS documentation for further details on how to configure security group settings.   |
| Key Pair             | The key pair is used to authenticate to the AltaVault cloud-based appliance AMI instance for performing operations, either using the AltaVault CLI or the GUI interface. Creating a key pair is a prerequisite requirement before deploying an AltaVault cloud-based appliance AMI instance.  |

# Best practices for connecting an AMI instance to the network

To reliably connect to the AltaVault cloud-based appliance AMI instance without having to first refer to the AWS EC2 instance dashboard interface, associate the AltaVault cloud-based appliance AMI instance with an Elastic IP address. This guarantees that the AltaVault cloud-based appliance AMI instance is always reachable from the SSH or Web browser at the same URL address, regardless of whether the instance has been rebooted.

Do not attempt to set a static IP address using the AltaVault UI. This could cause the AltaVault cloud-based appliance to become unreachable by EC2, forcing you to redeploy and recover the AltaVault cloud-based appliance AMI instance.

# Troubleshooting AltaVault AMI instance problems

**AltaVault cloud-based appliance AMI instance does not start** - If an AltaVault cloud-based appliance AMI instance does not start, confirm that you have properly deployed two EBS volumes and assigned them to the AltaVault cloud-based appliance AMI instance as described in the section, "Storage configuration" on page 14.

**AltaVault cloud-based appliance AMI instance is critical** - Verify that the EBS volumes have been attached to the AltaVault cloud-based appliance AMI instance after it boots.

Issue the following commands to attach the /data partition using those EBS volumes previously created as shown in the figure below.

These commands take a few minutes to complete because they format all EBS volumes and create a RAID0 /data partition.

```
amnesiac > enable
amnesiac # configure terminal
amnesiac (config)# no service enable
amnesiac (config)# aws setup data partition
```

Cannot login to the AltaVault Web GUI - If this is an initial deployment, confirm that the admin account was assigned a password. Refer to the section "Configuring AltaVault account access" on page 17. If this is a subsequent login access, confirm the user name and password being provided. For details regarding set up of user accounts, refer to the NetApp AltaVault Cloud Integrated Storage User's Guide.

# **Next steps**

After you log in to AltaVault virtual appliance, the configuration wizard displays and allows you to do the following:

- Specify system settings, including time zone and DNS.
- Configure cloud settings, including cloud credentials, licenses, and data encryption.
- Configure data interfaces that are used to receive data from the backup application.
- Configure CIFS shares or NFS exports that the backup application can access.
- Optionally, configure peer monitoring, email alerts, SNMP, and additional login security.
- Export the Virtual AltaVault configuration for safe keeping in the event of a disaster.
- To manage Virtual AltaVault using the command-line interface, see the *NetApp AltaVault Cloud Integrated Storage Command-Line Interface Reference Guide*.
- To complete configurations, go to the NetApp AltaVault Cloud Integrated Storage Deployment Guide.

# CHAPTER 3 Performing AltaVault AMI upgrades

This chapter describes how to perform AMI upgrades. It includes the following sections:

- "Overview of AltaVault AMI upgrades" on page 21
- "Plan an AltaVault AMI upgrade" on page 22
- "AltaVault AMI upgrades" on page 22
- "Cleaning up after the upgrade" on page 36
- "Accessing community support" on page 36

# Overview of AltaVault AMI upgrades

Data protection is an ever-increasing burden on the enterprise. Storage growth, security and compliance requirements, performance, and ultimately costs are all increasing. This causes organizations to potentially incur significantly increased risk. Cloud storage has quickly evolved and helps to mitigate some of these concerns, specifically around data growth, security, and costs. By leveraging highly elastic and scalable cloud storage at pennies per gigabyte per month, businesses can reduce the risks and costs associated with data protection.

NetApp AltaVault storage enables customers to securely back up data to any cloud at up to 90% less cost compared to on-premises solutions. AltaVault gives customers the power to tap into cloud economics while preserving investments in existing backup infrastructure and meeting backup and recovery Service Level Agreements (SLAs). AltaVault appliances simply act as a network attached storage target within a backup infrastructure, enabling organizations to eliminate their reliance on tape infrastructure and all of its associated capital and operational costs, while improving backup windows and disaster recovery capabilities.

It is simple to set up AltaVault appliance and start moving data to the cloud in as quickly as 30 minutes, compared to setting up tape or other disk replication infrastructures which can take days. Leveraging industry leading deduplication, compression and WAN optimization technologies, AltaVault appliances shrink data set sizes by 10 to 30x substantially reducing cloud storage costs, accelerating data transfers and storing more data within the local cache, speeding recovery.

Security is provided by encrypting data on-site, in-flight, as well as in the cloud using 256-bit AES encryption and SSL v3/TLS v1. Alta Vault appliances provide a dual layer of encryption that ensures that any data moved into the cloud is not compromised, and it creates a complete end-to-end security solution for cloud storage.

Since an AltaVault appliance is an asymmetric solution, you can recover the last known good state of a broken or destroyed AltaVault appliance to a new AltaVault appliance. AltaVault appliances provide flexibility to scale cloud storage as the business requirements change. All capital expenditure planning required with tape and disk replication based solutions is avoided, saving organizations up to 90%.

With AltaVault now supported in Amazon's AWS Marketplace as an Amazon machine image (AMI), organizations are further enabled by being able to recover on-premises workloads in the cloud and efficiently protect cloud-based workloads. Customers can quickly spin up an AltaVault AMI to recover data to Amazon EC2 and restore business-critical operations.

# Plan an AltaVault AMI upgrade

AltaVault AMI upgrades are a disruptive process, and no operations to or from an AltaVault AMI may be performed while an upgrade is in progress. Upgrades can take upward of an hour to perform, depending on the version of AltaVault AMI appliance deployed. Upgrades can only be to the same model as currently deployed. For example, an AVA-c8 AMI can only be upgraded to a newer AVA-c8 AMI version and cannot be upgraded to a AVA-c16 AMI.

Make sure that all operations to and from AltaVault are complete or suspended. This includes operations such as backup, recovery, or replication. Review the AltaVault reports for information regarding ongoing activity and work with the backup administrator to schedule downtime.

Administrative login credentials for the Amazon Web Services (AWS) console are required to perform the upgrade actions, which include working with EBS volumes, altering the existing AltaVault AMI, and creating a new AltaVault AMI instance.

# AltaVault AMI upgrades

To perform the upgrade, follow the steps exactly as described in the following sections. Carefully note the information that is required in each step because this information is carried forward to subsequent steps.

An AltaVault AMI upgrade takes place in the following distinct phases:

- "Saving and exporting the original AltaVault AMI configuration" on page 23
- "Stopping the original AltaVault AMI and detaching the data volumes" on page 24
- "Launching and configuring the new AltaVault AMI instance upgrade" on page 26
- "Importing the Configuration File" on page 33
- "Attaching data volumes to the new upgrade instance" on page 34
- "Rebooting the new AltaVault AMI upgrade" on page 35

# Saving and exporting the original AltaVault AMI configuration

You must export your current configuration file from your older version of AltaVault, altavault\_config\_(HOSTNAME)\_(DATETIME).tgz, and store it in a safe place, such as with your business continuity plans.

#### To export your configuration file

- 1. Choose Settings > Setup Wizard.
- 2. From the AltaVault wizard dashboard, click Export Configuration.



3. Type the password for the encryption key in the password field.

The password field appears only if you specified a password for your encryption key when you generated it in the cloud settings wizard page.

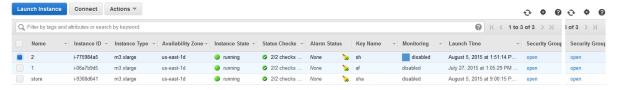
- **4.** Click **Export Configuration** to download the current AltaVault configuration file, AltaVault\_config\_(HOSTNAME)\_(DATETIME).tgz.
- 5. Click Exit to close the Export Configuration Wizard page and go back to the dashboard.
- **6.** Click **Exit** to close the dashboard.

# Stopping the original AltaVault AMI and detaching the data volumes

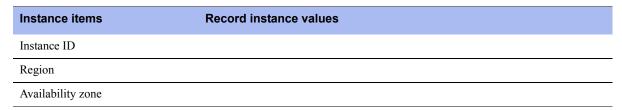
You must stop the original AltaVault AMI and record the instance information before detaching the original AltaVault AMI data volumes.

#### To stop the original AltaVault AMI and detach the data volumes

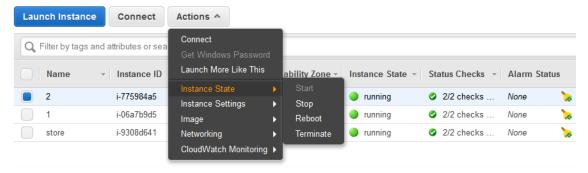
- 1. Log in to the AWS console.
- 2. Locate your AltaVault AMI launch instance.



3. Record the Instance ID, Region, and Availability zone where the AltaVault AMI instance is located.

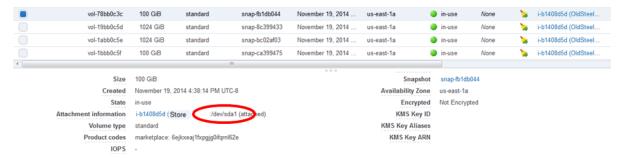


**4.** Stop the original AltaVault AMI instance by selecting Actions > Instance State > Stop.



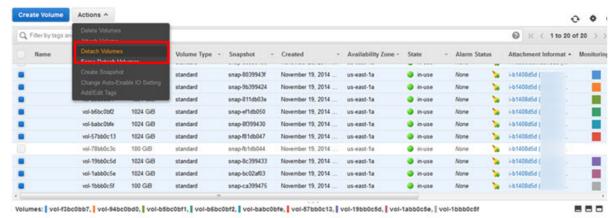
- 5. Identify the volumes that are associated with the original AltaVault AMI instance:
  - a. Go to the Volumes selection and identify the volumes that are associated with the original AltaVault AMI instance that was stopped in the preceding step.

b. From the Attachment information field, locate the 100 GiB volume that has the value /dev/sda and /dev/sdk as shown below.



These volumes will NOT be part of the upgrade, however, all other volumes will be part of the upgrade.

- **6.** Select all the volumes attached to the original AltaVault AMI instance ID **except** the two volumes identified in Step 5.
- 7. Select the operation, Actions > Detach Volumes.

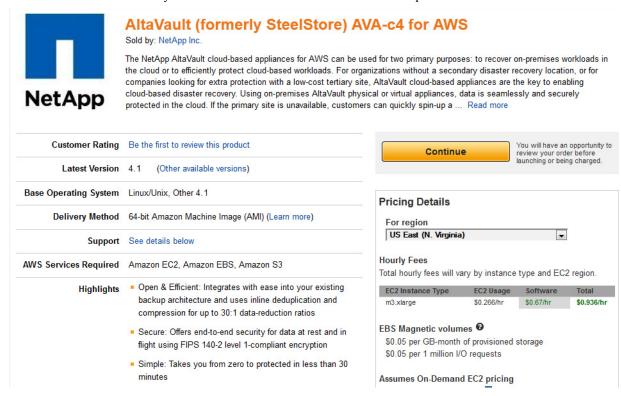


# Launching and configuring the new AltaVault AMI instance upgrade

Upgrade the AltaVault AMI to a custom installation of a new AltaVault AMI.

#### To launch and configure the new AltaVault AMI instance

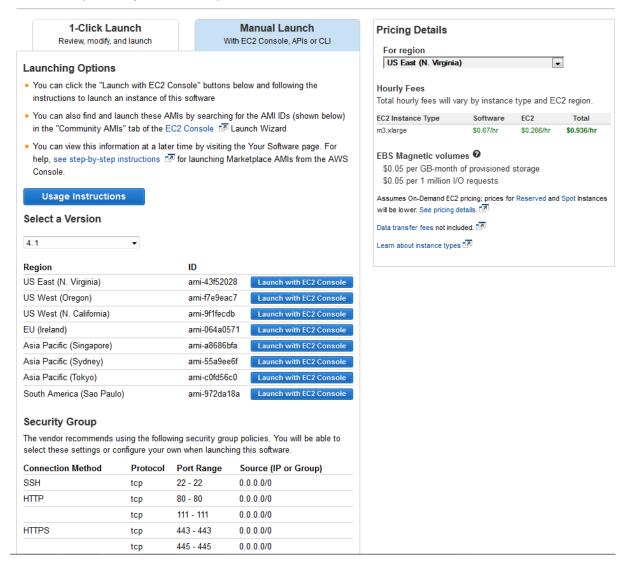
1. Find the newer version of your AltaVault AMI model in the AWS Marketplace and click Continue.



2. Select the Manual Launch tab, and click the **Launch with EC2 Console** button that corresponds to the same region as the original AltaVault AMI.

#### Launch on EC2:

#### AltaVault (formerly SteelStore) AVA-c4 for AWS

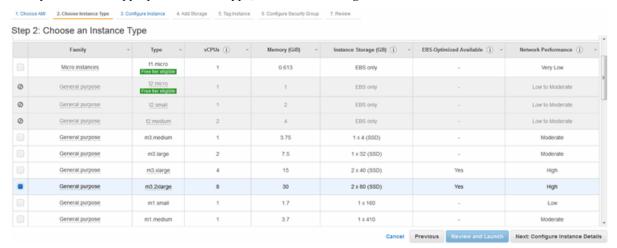


**3.** Select the appropriate instance type.

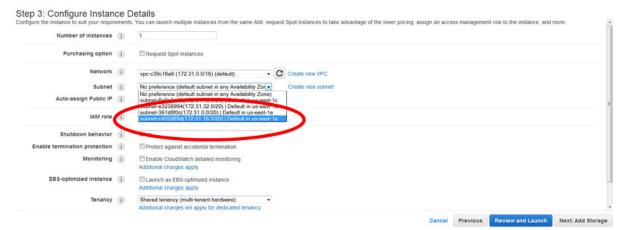
The instance type must match the original AltaVault AMI instance type, for example:

- AVA-c4 is m3.xlarge
- AVA-c8 is m3.2xlarge
- AVA-c16 is c3.8xlarge

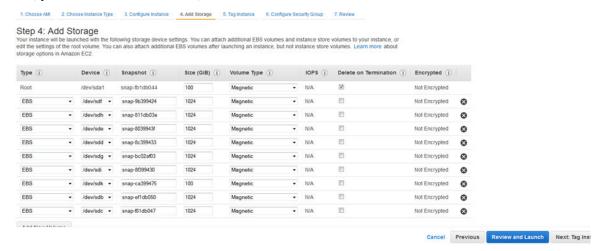
4. After you select the appropriate instance type, click Next: Configure Instance Details.



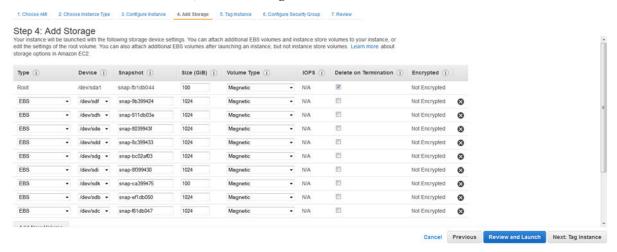
5. Configure the subnet to the same availability zone as the original AltaVault AMI and click **Next: Add Storage**.



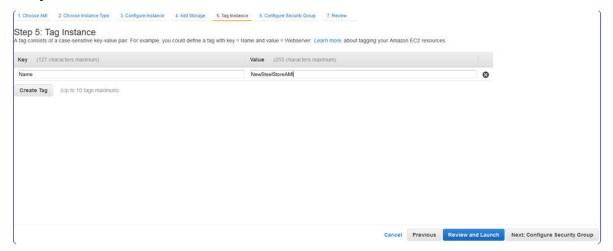
- 6. Delete all the default EBS volumes in the list by selecting the X icon next to each volume, as shown below.
  - Note that you should not delete the volume /dev/sdk, which will be 100GB in size.
  - Also, you cannot delete the volume, /dev/sda1.



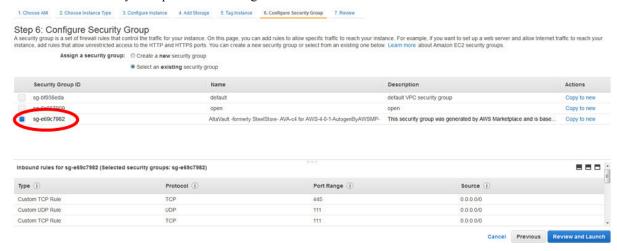
7. After the EBS volumes are deleted, click **Next: Tag Instance**.



**8.** Give the newly upgraded AltaVault AMI a name value in the Value field, and click **Next: Configure Security Group**.

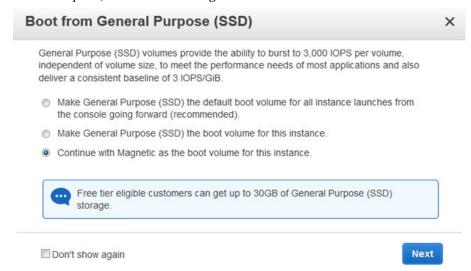


- **9.** Configure the security group:
  - Select an existing security group radio button
  - Match the Security Group ID with the original AltaVault AMI.



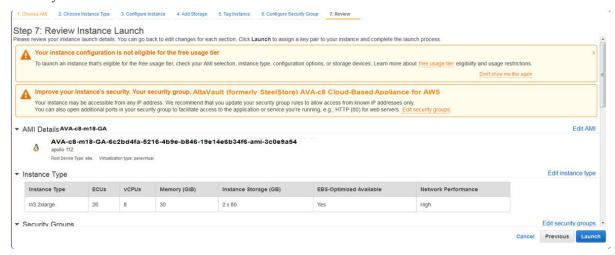
10. Click Review and Launch.

11. Select the option, Continue with magnetic as the boot volume for this instance.



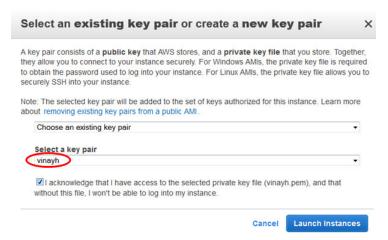
#### 12. Click Next.

13. Review your selections to make sure all the fields are correct.

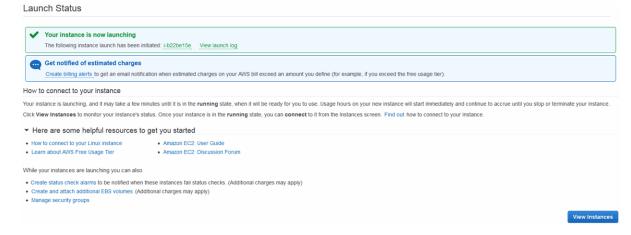


#### 14. Click Launch.

15. Select the existing key pair that the original AltaVault AMI was using and click Launch Instances.



16. When the new AltaVault AMI upgrade instance launches, note the new instance ID.



#### 17. Click View Instances

#### Login to AMI and set the admin account password

Login to the new AMI instance as admin using ssh with the key-pair that was used to launch the AMI. You must set a password for the AMI admin account. You can set the same password that was used in the older AMI.

#### To set the password for the AMI admin account

1. Run the following commands:

```
enable
configure terminal
```

**2.** Enter the following commands:

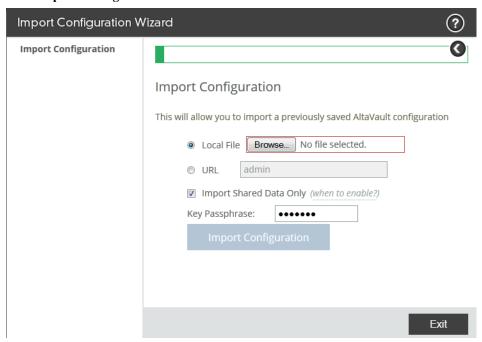
```
amnesiac (config)# username admin password 0 <password>
amnesiac (config)# write memory
```

# Importing the Configuration File

This process imports the older AMI configuration into the new AMI instance.

#### To import the older AMI Configuration into the new AMI instance

1. Click **Import Configuration** in the wizard dashboard.



- 2. Import the configuration exported from the older AMI to the newer AltaVault.
- 3. Select Local File and click Choose a File to select a local configuration file from your computer.
- 4. Select the check box, Import Shared Data Only, to ensure that only shared data gets imported.
- **5.** Select the Password protect the Encryption Key check box to specify a password for the encryption key. If you select this option, you must enter the same password when you import or export the encryption key.
- 6. Click Import Configuration.

**Caution:** After this process completes, the system displays a prompt to restart the storage optimization service. Do not click the restart service button to restart the storage optimization service.

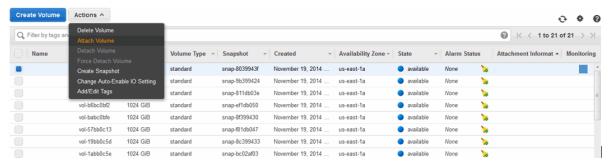
### Attaching data volumes to the new upgrade instance

You must attach all the original AltaVault AMI data volumes (EBS volumes) to the newly created AltaVault AMI instance.

Caution: Failure to correctly attach all of the volumes results in the loss of the entire AltaVault AMI. Ensure that you attach all data volumes to the AltaVault AMI to prevent data loss.

#### To attach the original AltaVault AMI data volumes

- 1. Go to AWS EC2 web console.
- **2.** Navigate to Volumes in the left navigation tree.
- 3. Attach the EBS volumes from the original AltaVault AMI to the new upgraded AltaVault AMI.



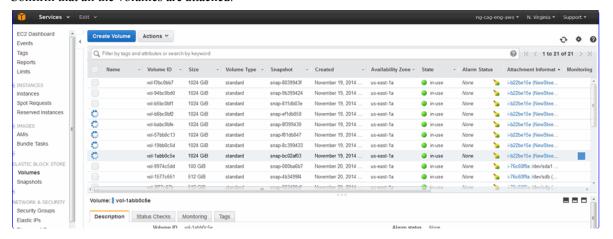
There should be a total of 8 volumes for the AltaVault AMI AVA-c4/AVA-c8 and a total of 16 volumes for the AltaVault AMI AVA-c16.

**4.** For each EBS volume added, check to ensure that the correct AltaVault AMI instance name is selected.

The device value can acquire any default value Amazon selects as shown in the figure below.



**5.** Confirm that all the volumes are attached.

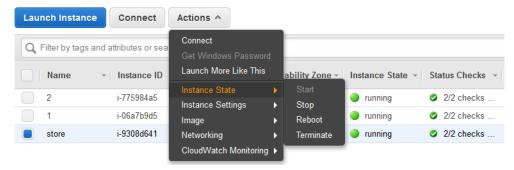


# Rebooting the new AltaVault AMI upgrade

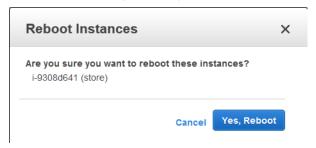
You must reboot the new AltaVault AMI upgrade instance and associate it with the original cloud storage bucket.

#### To reboot the newly upgraded AltaVault AMI instance

1. From the Instances page, select Actions > Instance State > Reboot.



2. To confirm the reboot, click Yes, Reboot.



After the reboot completes, use a Web browser to connect to the new AltaVault AMI public IP.

The new AltaVault AMI upgrade detects a serial mismatch when it attempts to acquire cloud storage bucket ownership. When this occurs, the AltaVault AMI state becomes critical.

3. To correct a serial mismatch, SSH to the AltaVault command-line interface (CLI) and issue the following commands:

enable configure terminal no service enable megastore guid reset service enable

The AltaVault AMI indicates a healthy state with a green check mark.



HOME STORAGE REPORTS SETTINGS HELP

4. Save the configuration of the new AMI.

# Cleaning up after the upgrade

When the upgrade process is complete and operations have resumed using the new AltaVault AMI upgrade, you can terminate the original AltaVault AMI to stop incurring operating charges for its use.

To terminate the original AltaVault AMI, select it from the Instances page of the AWS console and select Actions > Terminate.

Note: After you terminate the original AltaVault AMI, it cannot be recovered.

# **Accessing community support**

AltaVault AMI is supported through the NetApp Community portal. Access the portal by selecting: <a href="http://community.netapp.com/t5/forums/filteredbylabelpage/board-id/hybrid-cloud-discussions/label-name/AltaVault">http://community.netapp.com/t5/forums/filteredbylabelpage/board-id/hybrid-cloud-discussions/label-name/AltaVault</a>.

# CHAPTER 4 Deploying a Microsoft Azure virtual machine

This chapter describes how to deploy the AltaVault cloud-based appliance within the Microsoft® Azure environment. It includes the following sections:

- "Overview of Microsoft Azure" on page 37
- "Creating an AltaVault virtual machine" on page 37
- "Next steps" on page 46

#### **Overview of Microsoft Azure**

Microsoft Azure is an open and flexible cloud platform that enables you to quickly build, deploy and manage applications across a global network of Microsoft-managed data centers. You can build applications using any language, tool or framework. And you can integrate your public cloud applications with your existing IT environment.

Microsoft Azure enables you to easily scale your applications to any size. It is a fully automated self-service platform that allows you to provision resources within minutes. Elastically grow or shrink your resource usage based on your needs. You only pay for the resources your application uses. Microsoft Azure is available in multiple data centers around the world, enabling you to deploy your applications close to your customers.

It allows for virtual machines to provision on-demand, scalable computer infrastructure when flexible resources are needed You can create VMs that run Windows, Linux, or enterprise applications.

## Creating an AltaVault virtual machine

Before you create a virtual machine on Microsoft Azure, ensure that you have a login account for Windows Azure. For more details, see https://portal.azure.com.

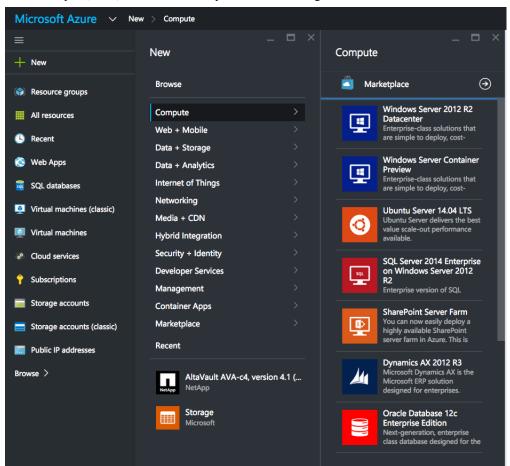
#### To create a virtual machine

1. Log in to the Microsoft Azure portal at <a href="https://portal.azure.com">https://portal.azure.com</a>.

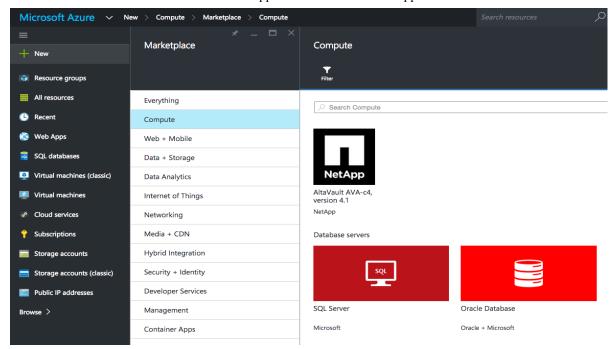
2. Select New (+) in the upper-left corner of the screen.



**3.** Select Compute, then, select the Marketplace icon to the right.

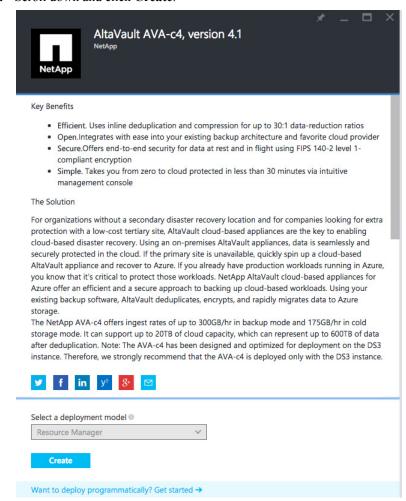


**4.** Perform a search on AltaVault to find the NetApp AltaVault cloud-based appliance.

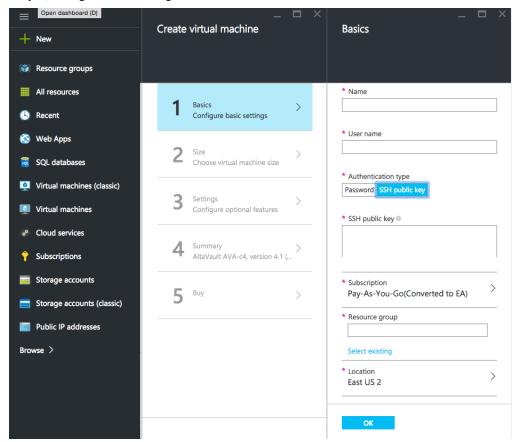


**5.** Select the appliance from the search results.

#### 6. Scroll down and click Create.



7. Step 1, configure basic settings for the virtual machine:

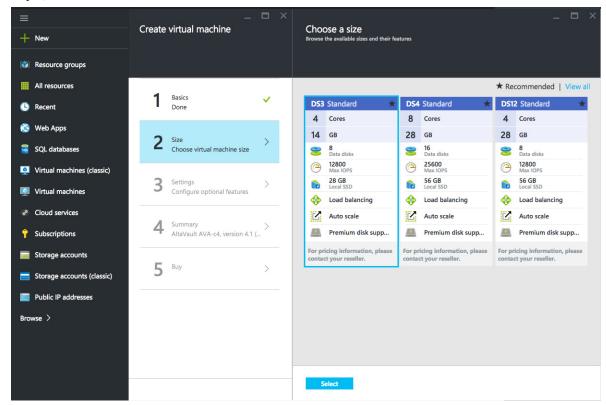


a. Configure basic settings as described in the following table:

| Basic settings      | Description   |
|---------------------|---|
| Name                | Specify the virtual machine name that is easy to remember and describes what it is used for.  |
| User name           | Specify a user name. This user name is used as a placeholder and is not used upon a login; you log in to the virtual machine with the user name, <i>admin</i> . |
| Authentication type | Specify SSH Public key, the supported authentication type.  |
|                     | Note: Only SSH public key is supported; password is not a supported authentication type.  |
| SSH public key      | Specify an open SSH public key that can be generated with tools like ssh-keygen, etc.   |
| Resource group      | Specify a resource group for AltaVault.   |
| Location            | Specify a location for the AltaVault virtual machine.   |

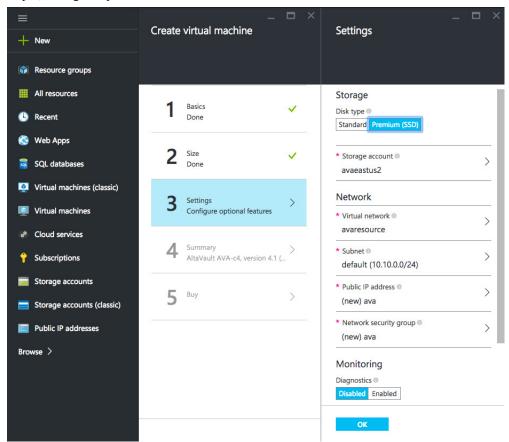
#### b. Click OK.

**8.** Step 2, choose the virtual machine size:



- a. For the virtual machine size, select DS3 Standard, the only supported selection.
- b. From the bottom of the screen, click Select.

**9.** Step 3, configure optional features:

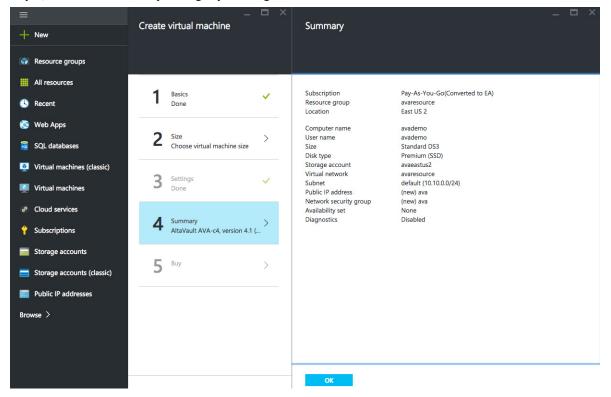


a. Configure optional settings as described in the following table:

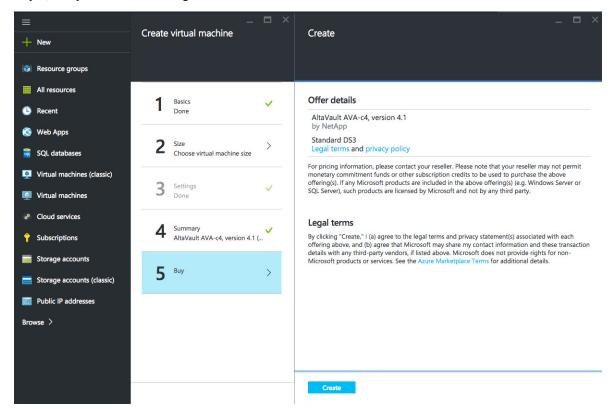
| Optional features                     | Description   |
|---------------------------------------|---|
| Disk type                             | Specify Premium SSD disk type   |
| Storage account for (new) AVA storage | Create a new storage account or specify an existing one.                  |
| Network                               | Virtual network: Create a new virtual network or specify an existing one. |
|                                       | Subnet: Create a new subnet or specify the default.                       |
|                                       | Public IP address: Create a public IP address or specify an existing one. |
|                                       | Network security group: Use the default settings.                         |
| Monitoring                            | Disable or enable monitoring.   |

#### b. Click OK.

10. Step 4, confirm the summary settings by clicking **OK**.



11. Step 5, accept the terms of the agreement and click Create.





The newly provisioned virtual machine displays in the Microsoft Azure preview page.

### Log in to AltaVault VM

Log in to the AltaVault virtual machine (VM) using the public IP and private SSH key.

#### To log in to AltaVault

- 1. Get the Public IP from the Virtual Machine settings.
- 2. Use the private SSH key to login to the CLI. ssh -i <path to SSH private key> admin@<Public IP>

#### Initialize the datastore

Use the following commands to format all data disks required to create a datastore. It may take some time for the commands to complete.

#### To create the datastore

Run the following commands in the command line interface (CLI):

```
amnesiac> enable
amnesiac# configure terminal
amnesiac (config)# no service enable
amnesiac (config)# azure setup data partition
```

## **Next steps**

After you log in to AltaVault virtual appliance, the configuration wizard displays and allows you to do the following:

- Specify system settings, including time zone and DNS.
- Configure cloud settings, including cloud credentials, licenses, and data encryption.
- Configure data interfaces that are used to receive data from the backup application.
- Configure CIFS shares or NFS exports that the backup application can access.
- Optionally, configure peer monitoring, email alerts, SNMP, and additional login security.
- Export the Virtual AltaVault configuration for safe keeping in the event of a disaster.
- To manage Virtual AltaVault using the command-line interface, see the *NetApp AltaVault Cloud Integrated Storage Command-Line Interface Reference Guide*.
- To complete configurations, go to the NetApp AltaVault Cloud Integrated Storage Deployment Guide.

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