SolidFire C-Series Chassis Replacement

IMPORTANT!

Before proceeding, contact SolidFire Support by phone at +1-720-523-3278 or the SolidFire Support Portal @ http://www.solidfire.com/support

Parts Needed:
SolidFire C-Series Replacement Chassis
SolidFire Return To Factory Image USB Key

1. Locate serial number of the failed unit (verify with SolidFire Support)
2. Connect keyboard and monitor to the failed unit.
3. Verify node information with SolidFire Support.
4. Follow node shut-down procedures and then power down the node.
5. Remove all power supply, 1GbE, and 10GbE cables.
   Note which cables came from which ports!
6. Slide storage node out and remove it from the rails.
7. Put replacement chassis into rails and slide back into place. Hold the metal tabs in to slide it back into place.
8. Remove drives from old storage node and insert them in the replacement chassis **in the same drive slots**.
   Note: It is very important that the drive in slot 1 is put in the slot 1 of the replacement node.
9. Restore the power, 1GbE, and 10GbE cables to their original ports (noted in Step 5).
   Note: SF SFPs may already be inserted into the 10GbE ports of the replacement chassis. These FC SFPs are not required and should be removed in order to cable the 10GbE ports.
10. The SolidFire Support Engineer will advise of next steps to configure the storage node and whether a Return To Factory Image (RTFI) is required.

NOTE: SolidFire Fibre Channel replacement nodes do not ship SFP+ GBIC's. You will need to transfer these from the node being returned to the new replacement node before shipping the unit back.