

SolidFire C-Series SSD Replacement

IMPORTANT!

Before proceeding, contact SolidFire Support by phone at +1-720-523-3278 or the SolidFire Support Portal @ <http://www.solidfire.com/support>

1.) Verify the serial number of the unit.

Locate the serial number by pulling out the tab located in the upper right hand side of the storage node.



2.) Look at the chassis arrow direction to verify the drive that needs to be replaced.

Notice Drive 1 is on the top left and Drive 2 is next to it on the right.

NOTE: If drive in slot1 needs to be replaced, you will need to put the sticker included in the shipping box on the drive so that it is identified separately from the rest



3.) Press the indented circle on the drive you need to remove.



4.) Verify the latch clicks open.



5.) Slide the failed drive out of the chassis. Prior to inserting the new drive, release the latch/push the indented button so that the latch is out. Fully insert the replacement drive and click the latch closed.



6.) Notify the SolidFire Support Team that the SSD has been replaced. SolidFire Support will provide instruction for returning the failed SSD.

