
Swapping out a power supply

To replace a power supply in the system, you must perform a specific sequence of tasks.

Before you begin

All other components in the system must be functioning properly; if not, you must contact technical support.

About this task

- The power supplies are redundant and hot-swappable.
To prevent system downtime, you must replace only one power supply at a time.

Note: Power supplies are auto-ranging.

Steps

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Removing a power supply

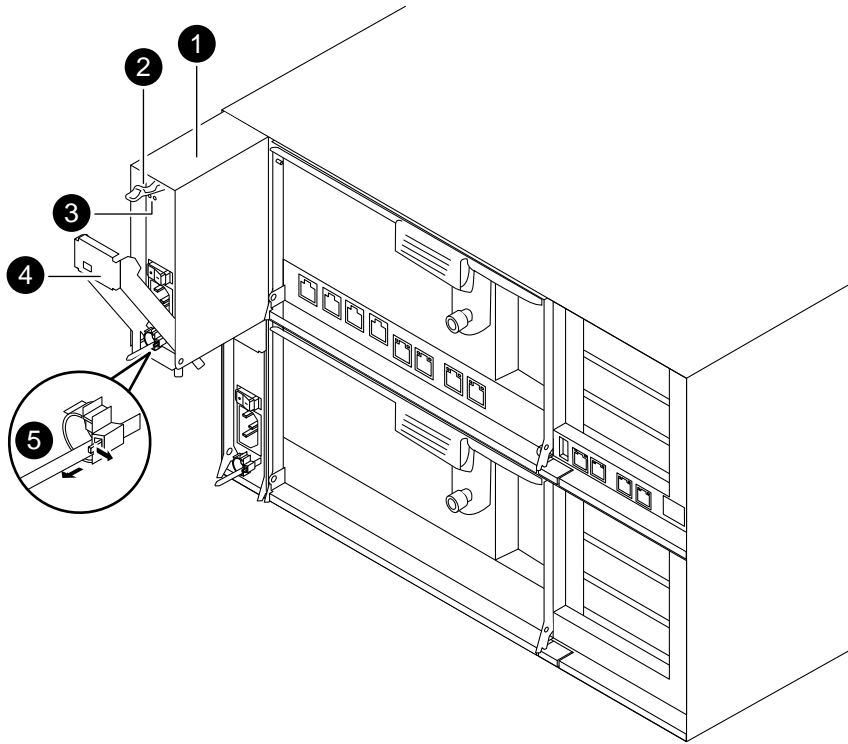
To remove a power supply, you must identify the one you want to remove, disconnect the power cord, and remove the power supply from the chassis.

About this task

Attention: You should replace the power supply within two minutes of removing it from the chassis. The system continues to function, but Data ONTAP sends messages to the console about the degraded power supply until the power supply is replaced.

Steps

1. Identify the power supply you want to replace, based on console error messages or through the LEDs on the power supplies.
[NetApp Hardware Universe](#)
2. If you are not already grounded, properly ground yourself.
3. Turn off the target power supply and remove the power cord by completing the following substeps, using the illustration for reference:



| | |
|----------|------------------------------|
| 1 | Power supply |
| 2 | Cam handle release latch |
| 3 | Power and Fault LEDs |
| 4 | Cam handle |
| 5 | Power cord locking mechanism |

- a. Pinch the tab on the locking mechanism of the cable retainer clip, and then open the retainer clip.
 - b. Slide the retainer clip off the cord.
 - c. Unplug the power cord from the power supply and the power source.
- 4.** Press down the release latch on the power supply cam handle, lower the cam handle to the fully open position, and then slide the power supply out of the chassis.

Make sure that you support the power supply with your free hand.

Installing a power supply

To install a power supply, you must place the power supply in the chassis, secure it, and reconnect the power cord to the power source.

Steps

1. Make sure that the on/off switch of the new power supply is in the Off position.
2. If you are not already grounded, properly ground yourself.
3. Insert the replacement power supply into the chassis by aligning it with the opening and gently pushing the power supply into the chassis.
4. Push firmly on the power supply cam handle to seat it all the way into the chassis, and then push the cam handle to the closed position, making sure that the cam handle release latch clicks into its locked position.
5. Reconnect the power cord and secure it to the power supply using the cable retaining clip.
6. Reconnect the power supply to the power source, and then turn it on.
The power supply should run with no fault LEDs lit and the green LED lit.
7. Reinstall the bezel.

Completing the replacement process

After you replace the part, you can return the failed part to NetApp, as described in the RMA instructions shipped with the kit. Contact technical support at , 888-463-8277 (North America), 00-800-44-638277 (Europe), or +800-800-80-800 (Asia/Pacific) if you need the RMA number or additional help with the replacement procedure.

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