



OnCommand® Unified Manager 7.2

Installation and Setup Guide

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Introduction to OnCommand Unified Manager

OnCommand Unified Manager enables you to monitor and manage the health and performance of your ONTAP storage systems from a single interface. You can deploy Unified Manager on a Linux server, on a Windows server, or as a virtual appliance on a VMware host.

After you have completed the installation and have added the clusters that you want to manage, Unified Manager provides a graphical interface that displays the capacity, availability, protection, and performance status of the monitored storage systems.

Related information

[*NetApp Interoperability Matrix Tool*](#)

What the Unified Manager server does

The Unified Manager server infrastructure consists of a data collection unit, a database, and an application server. It provides infrastructure services such as discovery, monitoring, role-based access control (RBAC), auditing, and logging.

Unified Manager collects cluster information, stores the data in the database, and analyzes the data to see if there are any cluster issues.

OnCommand Unified Manager product documentation

OnCommand Unified Manager is accompanied by a set of guides that describe how to install and use the product. Online help is also provided in the user interface.

OnCommand Unified Manager Installation and Setup Guide

Provides installation, upgrade, and setup instructions for Unified Manager on the VMware, Red Hat, and Windows platforms.

OnCommand Unified Manager Workflow Guide for Managing Cluster Health

Provides information about using Unified Manager to manage and troubleshoot cluster storage health issues. This guide also describes how to use the OnCommand Unified Manager maintenance console to perform special operations such as restoring a database backup and connecting to an external data provider to offload performance statistics.

OnCommand Unified Manager Workflow Guide for Managing Cluster Performance

Provides information about using Unified Manager to manage and troubleshoot cluster storage performance issues. This includes identifying workloads that are overusing cluster components so that you can take corrective action to bring performance back to normal levels of operation.

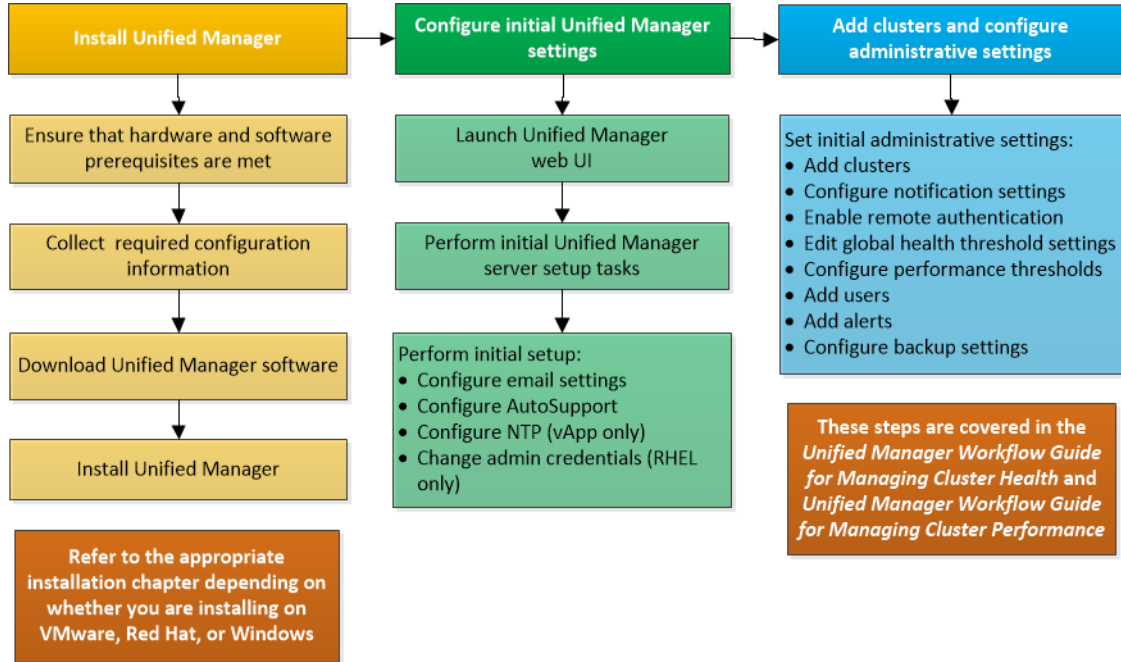
OnCommand Unified Manager Online Help

Provides information about using Unified Manager to manage and troubleshoot cluster storage health and performance issues. Additionally, it provides field level descriptions for every UI page in the product. The online help is included with the software, and is also available as a PDF document that you can review offline.

Overview of the installation sequence

The installation workflow describes the tasks that you must perform before you can use Unified Manager.

The chapters of this installation guide describe each of the items shown in the workflow below.



Requirements for installing Unified Manager

Before you can install Unified Manager you must ensure that the server on which you plan to install Unified Manager meets specific software, hardware, CPU, and memory requirements.

Related information

[NetApp Interoperability Matrix Tool](#)

Virtual infrastructure or hardware system requirements

Depending on whether you are installing Unified Manager on virtual infrastructure or on a physical system, it must meet minimum requirements for memory, CPU, and disk space.

The following table displays the values that are recommended for memory, CPU, and disk space resources. These values have been qualified so that the Unified Manager server will meet acceptable performance levels.

Hardware configuration	Recommended settings
RAM	12 GB
Processors	4 CPUs
CPU cycle capacity	9572 MHz total
Free disk space	VMware: <ul style="list-style-type: none"> • 5 GB (thin provisioned) • 152 GB (thick provisioned)
	Red Hat: 150 GB, where the capacity is allocated as follows: <ul style="list-style-type: none"> • 50 GB allotted to the root partition • 100 GB of free disk space allotted to the <code>/opt/netapp/data</code> directory, which is mounted on an LVM drive or on a separate local disk attached to the target system
	Windows: 150 GB, where the capacity is allocated as follows: <ul style="list-style-type: none"> • 100 GB of disk space for the Unified Manager installation directory • 50 GB of disk space for the MySQL data directory

Unified Manager can be installed on systems with a small amount of memory, but the recommended 12 GB of RAM ensures that enough memory is available for optimal performance, and so that the system can accommodate additional clusters and storage objects as your configuration grows.

Memory-page swapping negatively impacts the performance of the system and the management application. Competing for CPU resources that are unavailable because of overall host utilization can degrade performance.

Dedicated use requirement

The physical or virtual system on which you install Unified Manager must be used exclusively for Unified Manager and not shared with other applications. Other applications will consume system resources and can drastically reduce the performance of Unified Manager.

Space requirements for Unified Manager backups

If you plan to use the Unified Manager backup and restore feature, you must allocate additional capacity so that the “data” directory, or disk, has 150 GB of space. A backup can be written to a local destination or to a remote destination. It is highly recommended that you identify a remote location that is external to the Unified Manager host system that has a minimum of 150 GB of space.

Host connectivity requirements

The physical or virtual system on which you install Unified Manager must be configured in such a way that you can successfully ping the host name from the host itself. In case of IPv6 configuration, you should verify that ping6 to the host name is successful to ensure that the Unified Manager installation succeeds.

You can use the host name (or the host IP address) to access the product web UI. If you configured a static IP address for your network during deployment, then you designated a name for the network host. If you configured the network using DHCP, the host name should be taken from the DNS.

License requirements

No special licenses are required to install Unified Manager.

VMware software and installation requirements

The VMware vSphere system on which you install Unified Manager requires specific versions of the operating system and supporting software.

Operating system software

The following versions of VMware ESXi are supported:

- ESXi 6.0 and 6.5

The following versions of vSphere are supported:

- VMware vCenter Server 6.0 and 6.5

Note that ESXi 5.5 is not supported as it was in earlier releases. See the Interoperability Matrix for the complete and most current list of supported ESXi versions.

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The VMware ESXi server time must be the same as the NTP server time for the virtual appliance to function correctly. Synchronizing the VMware ESXi server time with the NTP server time prevents a time failure.

Installation requirements

VMware High Availability for the Unified Manager virtual appliance is supported.

If you deploy an NFS datastore on a storage system that is running ONTAP software, you must use the NetApp NFS Plug-in for VMware VAAI to use thick provisioning.

If deployment fails using your High Availability-enabled environment because of insufficient resources, you may need to modify the Cluster Features Virtual Machine Options by disabling the VM Restart Priority, and leaving the Host Isolation Response powered on.

Red Hat software and installation requirements

The Red Hat Enterprise Linux system on which you install Unified Manager requires specific versions of the operating system and supporting software.

Operating system software

The Red Hat Enterprise Linux system must have the following versions of the operating system and supporting software installed:

- Red Hat 64-bit Enterprise Linux version 6.5, 6.6, 6.7, 6.8, 6.9, 7.0, 7.1, 7.2, and 7.3

See the Interoperability Matrix for the complete and most current list of supported Red Hat versions.

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Third-party software

The following third-party packages are required:

- MySQL Community Edition version 5.7.16 or later versions in the 5.7 family (from the RHEL repository)
- Oracle JDK or OpenJDK version 1.8.0.121 or later versions in the 1.8 family (from the Red Hat Extra Packages for Enterprise Linux repository or from Oracle)
- p7zip version 9.20.1 or later (from the Red Hat Extra Packages for Enterprise Linux repository)

Note: If you plan to upgrade any of the third-party software after Unified Manager has been running, you must shut down Unified Manager first. After the third-party software installation is complete you can restart Unified Manager.

User authorization requirements

Installation of Unified Manager on a Red Hat Enterprise Linux system can be performed by the root user, or by non-root users using the **sudo** command.

Installation requirements

The recommended practices for installing Red Hat Enterprise Linux and its repositories on your system are as follows:

- You must install Red Hat Enterprise Linux according to Red Hat best practices, and you should select the following default options:
 - For Red Hat Enterprise Linux 6.x, select “Basic Server” and “Red Hat Enterprise Linux” repository.
 - For Red Hat Enterprise Linux 7.x, select “Server with GUI”.
- The system must have Red Hat Enterprise Linux repository access so that the installation program can access and install all required software dependencies.
- For the `yum` installer to find dependent software in the Red Hat Enterprise Linux repositories, you must have registered the system during the Red Hat Enterprise Linux installation or afterwards by using a valid Red Hat subscription.
See the Red Hat documentation for information about the Red Hat Subscription Manager.
- You should enable the Red Hat Enterprise Linux Extra Packages for Enterprise Linux (EPEL) repository to successfully install the required third-party utilities on your system.

If your system does not have the EPEL repository configured, you can manually download and configure the repository.

[Manually configuring the EPEL repository](#) on page 23

- You should enable the MySQL repository to successfully install MySQL software on your system.
If your system does not have the MySQL repository configured, you can manually download and configure the repository.
[Manually configuring the MySQL repository](#) on page 24

- If your system does not have the Oracle JDK or the OpenJDK software installed, you must install one of the packages.
You should enable the Third Party Oracle Java repository so that the installation program downloads and installs the required Java software on your system.
[Manually configuring the Third Party Oracle Java repository](#) on page 24

If your system does not have Internet access, and the repositories are not mirrored from an Internet-connected system to the unconnected system, you should follow the installation instructions to determine the external software dependencies of your system. Then you can download the required software to the Internet-connected system, and copy the `.rpm` files to the system on which you plan to install Unified Manager. You must ensure that the two systems are running the same operating system versions (6.x or 7.x) and that the subscription license is for the appropriate Red Hat version.

You must not install the required third-party software from repositories other than the repositories that are listed here. Software installed from the RHEL repositories is designed explicitly for Red Hat Enterprise Linux and conforms to Red Hat best practices (directory layouts, permissions, and so on). Software from other locations might not follow these guidelines, which could cause the Unified Manager installation to fail, or cause issues with future upgrades.

Windows software and installation requirements

For the successful installation of Unified Manager on Windows, you must ensure that the system on which Unified Manager is being installed meets the software requirements.

Operating system software

Unified Manager runs only on a 64-bit English language Windows operating system. You can install Unified Manager on the following Windows platforms:

- Microsoft Windows Server 2012 Standard and Datacenter Edition
- Microsoft Windows Server 2012 R2 Standard and Datacenter Edition
- Microsoft Windows Server 2016 Standard and Datacenter Edition

Note: On Windows Server 2012 R2, Windows updates KB2919355 and KB2883200 must be installed on the target system or the installation will fail.

Note that Windows Server 2008 is not supported as it was in earlier releases. See the Interoperability Matrix for the complete and most current list of supported Windows versions.

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The server should be dedicated to running Unified Manager; no other applications should be installed on the server.

Third-party software

The following third-party packages are required:

- Microsoft Visual C++ 2015 Redistributable package version 14.0.24212
- Microsoft Visual C++ Redistributable Packages for Visual Studio 2013
- MySQL Community Edition version 5.7.18 or later
- Oracle JDK or OpenJDK version 1.8.0.131 or later
- p7zip version 9.20.0 or later

If these third-party packages are not installed, Unified Manager installs them as part of the installation.

If MySQL is pre-installed, you must ensure that:

- It is using the default port.
- The sample databases are not installed.
- The service name is “MySQL”.

Note: If you plan to upgrade any of the third-party software after Unified Manager has been running, you must shut down Unified Manager first. After the third-party software installation is complete you can restart Unified Manager.

Installation requirements

- Microsoft .NET 4.0 must be installed.
- You must reserve 2 GB of disk space for the `temp` directory to extract the installation files.
- You must reserve 2 GB of disk space in the Windows drive for caching the Unified Manager MSI files.
- The Microsoft Windows Server on which you want to install Unified Manager must be configured with a fully qualified domain name (FQDN) such that `ping` responses to the host name and FQDN are successful.
- You must disable Microsoft IIS worldwide web publishing service and ensure that ports 80 and 443 are free.
- You must make sure that the Remote Desktop Session Host setting for Windows Installer RDS Compatibility is disabled during the installation.
- You must configure any installed antivirus scanners to exclude the Unified Manager installation directory and the MySQL data directory.
- UDP port 514 must be free, and must not be used by any other service.

Supported browsers

To access the Unified Manager UI, you must use a supported browser.

Unified Manager has been tested with the following browsers; other browsers might work but have not been qualified. See the Interoperability Matrix for the complete list of supported browser versions.

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- Mozilla Firefox ESR 38 and 45
- Google Chrome version 56 and 57
- Microsoft Internet Explorer 11

For Internet Explorer, you must ensure that Compatibility View is disabled, and Document Mode is set to the default. See the Microsoft IE documentation for information about these settings.

For all browsers, disabling popup blockers helps ensure that software features display properly.

Note: Firefox and Chrome are the preferred browsers as there have been some cases where complex UI pages load more slowly when using Internet Explorer.

Protocol and port requirements

Using a browser, API client, or SSH, the required ports must be accessible to the Unified Manager UI and APIs. The required ports and protocols enable communication between the Unified Manager server and the managed storage systems, servers, and other components.

Connections to the Unified Manager server

You do not have to specify port numbers when connecting to the Unified Manager web UI, because default ports are always used. For example, because Unified Manager always runs on its default port, you can enter `https://<host>` instead of `https://<host>:443`. The default port numbers cannot be changed.

The Unified Manager server uses specific protocols to access the following interfaces:

Interface	Protocol	Port	Description
Unified Manager web UI	HTTP	80	Used to access the Unified Manager web UI; automatically redirects to the secure port 443.
Unified Manager web UI and programs using APIs	HTTPS	443	Used to securely access the Unified Manager web UI or to make API calls; API calls can only be made using HTTPS.
Maintenance console	SSH/SFTP	22	Used to access the maintenance console and retrieve support bundles.
Red Hat Enterprise Linux command line	SSH/SFTP	22	Used to access the Red Hat Enterprise Linux command line and retrieve support bundles.
MySQL database	MySQL	3306	Used to enable OnCommand Workflow Automation access to Unified Manager. Also used by the Performance Migration tool when importing performance data from OnCommand Performance Manager.
Syslog	UDP	514	Used to listen to and access EMS messages from ONTAP clusters and to create events based on the messages.

Connections from the Unified Manager server

You must configure your firewall to open ports that enable communication between the Unified Manager server and managed storage systems, servers, and other components. If a port is not open, communication fails.

Depending on your environment, you can choose to modify the ports and protocols used by the Unified Manager server to connect to specific destinations.

The Unified Manager server connects using the following protocols and ports to the managed storage systems, servers, and other components:

Destination	Protocol	Port	Description
Storage system	HTTPS	443/TCP	Used to monitor and manage storage systems.
AutoSupport server	HTTPS	443	Used to send AutoSupport information. Requires Internet access to perform this function.

Destination	Protocol	Port	Description
Authentication server	LDAP	389	Used to make authentication requests, and user and group lookup requests.
	LDAPS	636	Used for secure LDAP communication.
Mail server	SMTP	25	Used to send alert notification emails.
SNMP trap sender	SNMPv1 or SNMPv3	162/UDP	Used to send alert notification SNMP traps.
External data provider server	TCP	2003	Used to send performance data to an external data provider, such as Graphite.
NTP server	NTP	123/UDP	Used to synchronize the time on the Unified Manager server with an external NTP time server. (VMware system only)

Completing the worksheet

Before you install and configure Unified Manager, you should have specific information about your environment readily available. You can record the information in the worksheet.

Unified Manager installation information

The details required to install Unified Manager.

Virtual machine on which software is deployed	Your value
ESXi server IP address (VMware only)	
Host fully qualified domain name	
Host IP address	
Network mask	
Gateway IP address	
Primary DNS address	
Secondary DNS address	
Search domains	
Maintenance user name	
Maintenance user password	

Unified Manager configuration information

The details to configure Unified Manager after installation.

Setting	Your value
Maintenance user email address	
NTP server (VMware only)	
SMTP server host name or IP address	

Setting	Your value
SMTP user name	
SMTP password	
SMTP port	25 (Default value)
Email from which alert notifications are sent	
Authentication server host name or IP address	
Active Directory administrator name or LDAP bind distinguished name	
Active Directory password or LDAP bind password	
Authentication server base distinguished name	
SNMP trap destination host IP address	
SNMP port	

Cluster information

The details for the storage systems that you will manage using Unified Manager.

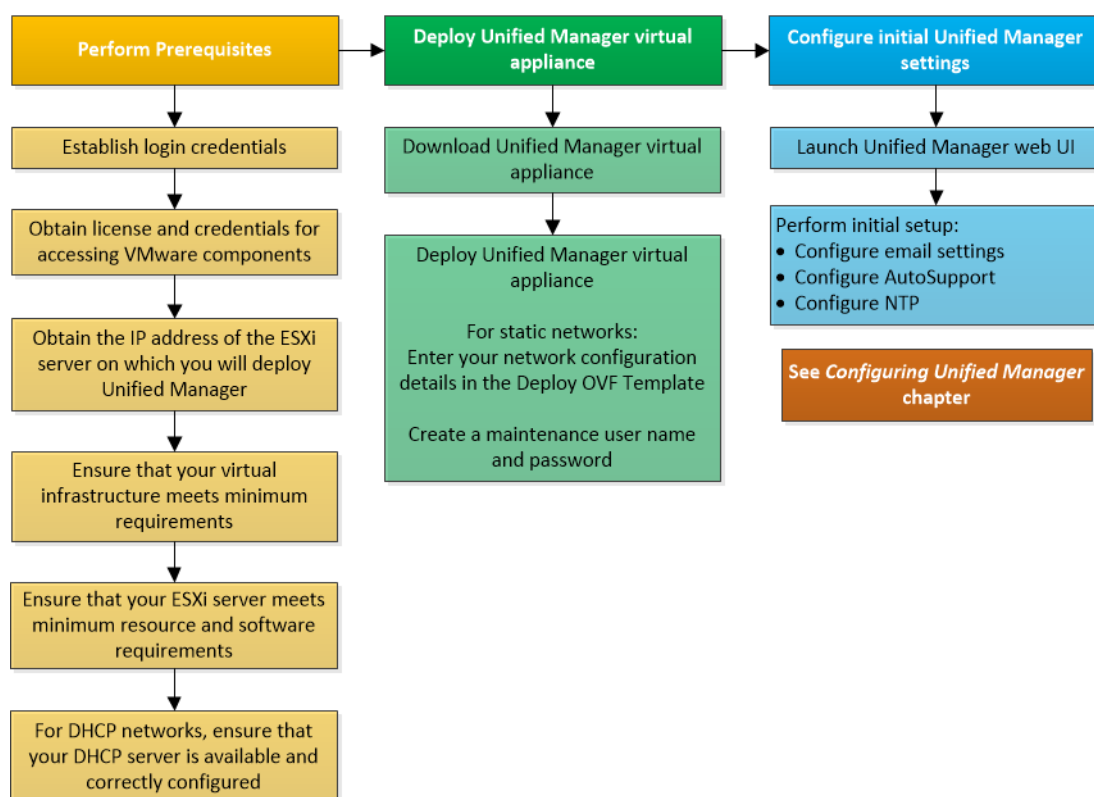
Cluster 1 of N	Your value
Host name or cluster-management IP address	
ONTAP administrator user name Note: The administrator must have been assigned the “admin” role.	
ONTAP administrator password	
Protocol (HTTP or HTTPS)	

Installing, upgrading, and removing Unified Manager software on VMware vSphere

On VMware vSphere systems, you can install Unified Manager software, upgrade to a newer version of software, or remove the Unified Manager virtual appliance.

Overview of the deployment process on VMware

The deployment workflow describes the tasks that you must perform before you can use Unified Manager.



Deploying Unified Manager

Deploying Unified Manager includes downloading software, deploying the virtual appliance, creating a maintenance user name and password, and performing the initial setup in the web UI.

Before you begin

- You must have completed the system requirements for deployment. [System requirements](#) on page 7
- You must have the following information:
 - Login credentials for the NetApp Support Site
 - Credentials for accessing the VMware vCenter Server and vSphere Client

- IP address of the ESXi server on which you are deploying the Unified Manager virtual appliance
- Details about the data center, such as storage space in the datastore and memory requirements
- IPv6 must be enabled on the host if you are planning to use IPv6 addressing.
- CD-ROM or ISO image of VMware Tools

About this task

You can deploy Unified Manager as a virtual appliance on a VMware ESXi server.

You must access the maintenance console by using the VMware console, and not by using SSH.

VMware Tools are not included in the Unified Manager .ova file, and must be installed separately.

After you finish

After finishing the deployment and initial setup, you can either add clusters, or configure additional network settings in the maintenance console, and then access the web UI.

Steps

1. [Download Unified Manager](#) on page 16
You must download Unified Manager before you can deploy the virtual appliance.
2. [Deploy the Unified Manager virtual appliance](#) on page 17
You must deploy the Unified Manager virtual appliance after downloading it. You must use VMware vSphere Client to deploy the virtual appliance on an ESX server.

Related concepts

[Requirements for installing Unified Manager](#) on page 7

Downloading Unified Manager

You must download the `OnCommandUnifiedManager-7.2.ova` file from the NetApp Support Site to deploy Unified Manager as a virtual appliance.

Before you begin

You must have login credentials for the NetApp Support Site.

About this task

The .ova file contains the Unified Manager software configured in a virtual appliance.

Steps

1. Log in to the NetApp Support Site, and navigate to the Download page for installing Unified Manager on the VMware vSphere.
<http://mysupport.netapp.com/NOW/cgi-bin/software>
2. Download the `OnCommandUnifiedManager-7.2.ova` file.
3. Save the .ova file to a local directory or network directory that is accessible to your vSphere Client.
4. Verify the checksum to ensure that the software downloaded correctly.

Deploying the Unified Manager virtual appliance

You can deploy the Unified Manager virtual appliance after you download the .ova file from the NetApp Support Site. You must use the VMware vSphere Client to deploy the virtual appliance on an ESXi server. When you deploy the virtual appliance, a virtual machine is created.

Before you begin

You must have reviewed the system requirements. If changes are required to meet the system requirements, you must implement the changes before deploying the Unified Manager virtual appliance.

[Virtual infrastructure requirements](#) on page 7

[VMware software and installation requirements](#) on page 8

If you use DHCP, you must ensure that the DHCP server is available, and that the DHCP and virtual machine (VM) network adapter configurations are correct. DHCP is configured by default.

If you use a static networking configuration, you must ensure that the IP address is not duplicated in the same subnet, and that the appropriate DNS server entries have been configured.

You must have the following information before deploying the virtual appliance:

- Credentials for accessing the VMware vCenter server and vSphere Client
- IP address of the ESXi server on which you are deploying the Unified Manager virtual appliance
- Details about the data center, such as availability of storage space
- If you are not using DHCP, you must have the IPv4 or IPv6 addresses for the networking devices to which you are planning to connect:
 - Fully qualified domain name (FQDN) of the host
 - IP address of the host
 - Network mask
 - IP address of the default gateway
 - Primary and secondary DNS addresses
 - Search domains
- CD-ROM or ISO image for the VMware Tools

About this task

VMware Tools are not included in the .ova file. You must install the VMware Tools separately.

When the virtual appliance is deployed, a unique self-signed certificate for HTTPS access is generated. When accessing the Unified Manager web UI, you might see a browser warning about untrusted certificates.

VMware High Availability for the Unified Manager virtual appliance is supported.

Steps

1. In vSphere Client, click **File > Deploy OVF Template**.
2. Complete the **Deploy OVF Template** wizard to deploy the Unified Manager virtual appliance.

On the Networking Configuration page:

 - Leave all the fields blank when using DHCP and IPv4 addressing.
 - Check the “Enable Auto IPv6 addressing” box, and leave all the other fields blank when using DHCP and IPv6 addressing.

- If you want to use a static network configuration, you can complete the fields on this page and these settings are applied during deployment. You must ensure that the IP address is unique to the host on which it is deployed, that it is not already in use, and that it has a valid DNS entry.
3. After the Unified Manager virtual appliance is deployed to the ESXi server, power on the VM by right-clicking the VM, and then selecting **Power On**.

If the Power On operation fails because of insufficient resources, you must add resources and then retry the installation.

4. Click the **Console** tab.

The initial boot process takes a few minutes to complete.

5. Follow the prompt to install the VMware Tools on the VM.

When using the vSphere Web Client with ESXi 6.5 you need to manually mount the VMware Tools ISO image. From the VM you need to select **Edit Settings > Virtual Hardware > CD/DVD drive x > Datastore ISO file** and then click **Browse** to select the file `linux.iso` as the mount image.

6. To configure your time zone, enter your geographic area and your city or region as prompted in the VM **Console** window.

All the date information that is displayed uses the time zone that is configured for Unified Manager, regardless of the time zone setting on your managed devices. You should be aware of this when comparing time stamps. If your storage systems and the management server are configured with the same NTP server, they refer to the same instant in time, even if they appear differently. For example, if you create a Snapshot copy using a device that is configured using a different time zone than that of the management server, the time reflected in the time stamp is the management server time.

7. If no DHCP services are available, or if there is an error in the details for the static network configuration, select one of the following options:

If you use...	Then do this...
DHCP	<p>Select Retry DHCP.</p> <p>If you plan to use DHCP, you should ensure that it is configured correctly.</p> <p>If you use a DHCP-enabled network, the FQDN and DNS server entries are given to the virtual appliance automatically. If DHCP is not properly configured with DNS, the host name “OnCommand” is automatically assigned and associated with the security certificate. If you have not set up a DHCP-enabled network, you must manually enter the networking configuration information.</p>
A static network configuration	<ol style="list-style-type: none"> a. Select Enter the details for static network configuration. The configuration process takes a few minutes to complete. b. Confirm the values that you entered, and select Y.

8. At the prompt, enter a maintenance user name, and click **Enter**.

The maintenance user name must start with a letter from a-z, followed by any combination of -, a-z, or 0-9.

9. At the prompt, enter a password, and click **Enter**.

The VM console displays the URL for the Unified Manager web UI.

After you finish

You can access the web UI to perform the initial setup of Unified Manager, as described in [Configuring Unified Manager](#) on page 50.

Upgrading Unified Manager on VMware

You should consult the upgrade workflow to learn how to upgrade from a previous version of Unified Manager to Unified Manager 7.2.

About this task

Attention: You can upgrade to Unified Manager version 7.2 only from instances of Unified Manager 7.1.

During the upgrade process, Unified Manager is unavailable. You should complete any running operations before upgrading Unified Manager.

If Unified Manager is paired with an instance of OnCommand Workflow Automation, and there are new versions of software available for both products, you must disconnect the two products and then set up a new Workflow Automation connection after performing the upgrades. If you are performing an upgrade to only one of the products, then you should log into Workflow Automation after the upgrade and verify that it is still acquiring data from Unified Manager.

Steps

1. [Download the Unified Manager ISO image](#) on page 19
Before upgrading to Unified Manager, you must first download the software.
2. [Upgrade Unified Manager](#) on page 20
You can upgrade your Unified Manager software from previous Unified Manager releases.

Related tasks

[Removing Unified Manager from VMware](#) on page 21

Downloading the Unified Manager 7.2 ISO image

Before upgrading to Unified Manager 7.2, you must download the Unified Manager 7.2 ISO image from the NetApp Support Site.

Before you begin

You must have login credentials for the NetApp Support Site.

About this task

The image file contains the software updates that are required for upgrading to Unified Manager 7.2.

Steps

1. Log in to the NetApp Support Site, and navigate to the Software Download page.
2. Download the `OnCommandUnifiedManager-7.2-virtual-update.iso` file.
3. Save the image file to a local directory or network directory that is accessible to your vSphere Client.
4. Verify the checksum to ensure that the software downloaded correctly.

Related information

[NetApp Support](#)

Upgrading the Unified Manager virtual appliance

You can upgrade from Unified Manager version 7.1 to Unified Manager 7.2.

Before you begin

- You must have downloaded the `OnCommandUnifiedManager-7.2-virtual-update.iso` file from the NetApp Support Site.
- The system on which you are upgrading Unified Manager must meet the system and software requirements.
[Virtual infrastructure requirements](#) on page 7
[VMware software and installation requirements](#) on page 8
- You must have the following information:
 - Login credentials for the NetApp Support Site
 - Credentials for accessing the VMware vCenter Server and vSphere Client
 - Credentials for the maintenance user

About this task

During the upgrade process, Unified Manager is unavailable. You should complete any running operations before upgrading Unified Manager.

If you have paired Workflow Automation and Unified Manager, you must manually update the host name in Workflow Automation.

Steps

1. In the vSphere Client, click **Home > Inventory > VMs and Templates**.
2. Select the virtual machine (VM) on which the Unified Manager virtual appliance is installed.
3. If the Unified Manager VM is running, navigate to **Summary > Commands > Shut Down Guest**.
4. Create a backup copy—such as a snapshot or clone—of the Unified Manager VM to create an application-consistent backup.
5. From the vSphere Client, power on the Unified Manager VM.
6. Click the **CD/DVD Drive** icon, and select **Connect to ISO image on local disk**.
7. Select the `OnCommandUnifiedManager-7.2-virtual-update.iso` file, and click **Open**.
8. Click the **Console** tab.
9. Log in to the Unified Manager maintenance console.
10. In the **Main Menu**, select **Upgrade**.
A message is displayed that Unified Manager will be unavailable during the upgrade process, and will resume after completion.
11. Type **y** to continue.

A warning is displayed, reminding you to back up the virtual machine on which the virtual appliance resides.

12. Type **y** to continue.

The upgrade process and the restart of Unified Manager services can take several minutes to complete.

Attention: Because of a change to the upgrade script, the first time you upgrade from Unified Manager 7.1 you will see the message `The upgrade mechanism has been updated, please restart the upgrade process.` You must restart the upgrade process at this point.

13. Press any key to continue.

You are automatically logged out of the maintenance console.

14. Optional: Log in to the maintenance console, and verify the version of Unified Manager.

After you finish

You can log in to the web UI to use the upgraded version of Unified Manager. Note that you must wait for the discovery process to finish before performing any task in the UI.

Restarting the Unified Manager virtual machine

You can restart the Unified Manager virtual machine (VM) from the maintenance console. You must restart the VM after generating a new security certificate, or if there is a problem with the VM.

Before you begin

- The virtual appliance must be powered on.
- You must be logged in to the Unified Manager maintenance console as the maintenance user.

About this task

You can also restart the virtual machine from vSphere by using the VMware **Restart Guest** option.

Steps

1. In the maintenance console, select **System Configuration > Reboot Virtual Machine**.
2. Start the Unified Manager graphical user interface (GUI) from your browser, and log in.

Related information

VMware vSphere PowerCLI Cmdlets Reference: [Restart-VMGuest](#)

Removing Unified Manager from VMware

You can uninstall Unified Manager by destroying the virtual appliance on which the Unified Manager software is installed.

Before you begin

- You must have credentials for accessing VMware vCenter Server and vSphere Client.
- The Unified Manager server must not have an active connection to an external data provider.

If there is an active connection, you must delete the connection by using the Unified Manager maintenance console.

- The Unified Manager server must not have an active connection to a Workflow Automation server.

If there is an active connection, you must delete the connection by using the Administration menu.

- All clusters (data sources) must be removed from the Unified Manager server before you delete the virtual machine (VM).

Steps

1. Use the Unified Manager maintenance console to verify that the Unified Manager server does not have an active connection to an external data provider.
2. In the vSphere Client, click **Home > Inventory > VMs and Templates**.
3. Select the VM that you want to destroy, and click the **Summary** tab.
4. If the VM is running, click **Commands > Shut Down Guest**.
5. Right-click the VM that you want to destroy, and click **Delete from Disk**.

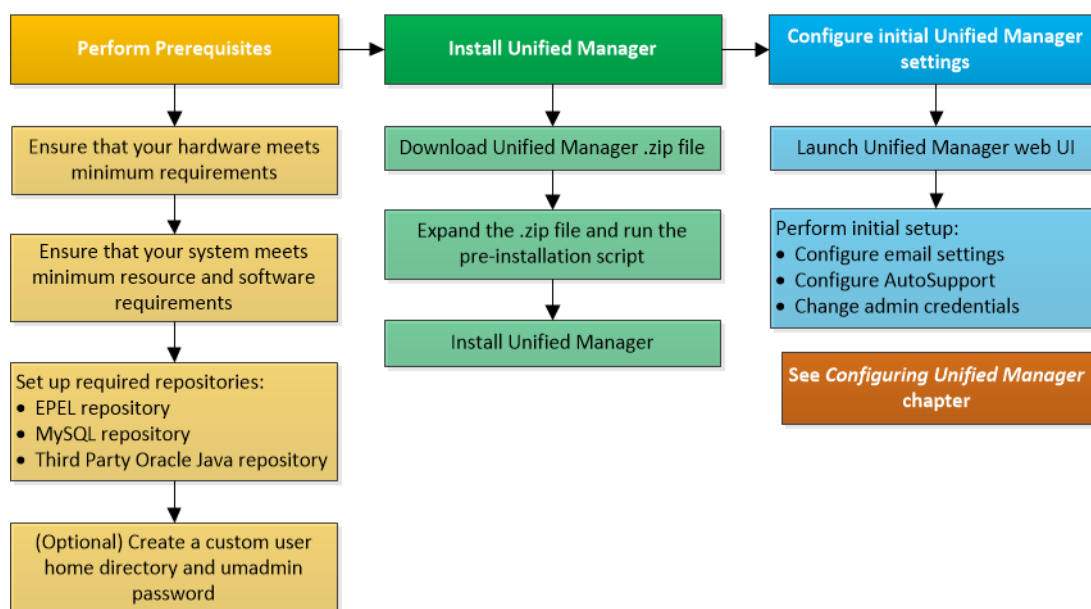
Installing, upgrading, and removing Unified Manager software on Red Hat Enterprise Linux

On Red Hat Enterprise Linux systems, you can install Unified Manager software, upgrade to a newer version of software, or remove Unified Manager.

The Red Hat Enterprise Linux server on which you install Unified Manager can be running either on a physical machine or on a virtual machine running on VMware ESXi, Microsoft Hyper-V, or Citrix XenServer.

Overview of the installation process on Red Hat

The installation workflow describes the tasks that you must perform before you can use Unified Manager.



Setting up required software repositories

The system must have access to certain repositories so that the installation program can access and install all required software dependencies.

Manually configuring the EPEL repository

If the system on which you are installing Unified Manager does not have access to the Extra Packages for Enterprise Linux (EPEL) repository, then you must manually download and configure the repository for a successful installation.

About this task

The EPEL repository provides access to the required third-party utilities that must be installed on your system.

Steps

1. Download the appropriate EPEL repository for your installation:

If you are using...	Enter this command...
Red Hat 6 systems	<code>wget https://dl.fedoraproject.org/pub/epel/epel-release-latest-6.noarch.rpm</code>
Red Hat 7 systems	<code>wget https://dl.fedoraproject.org/pub/epel/epel-release-latest-7.noarch.rpm</code>

2. Configure the EPEL repository:

If you are using...	Enter this command...
Red Hat 6 systems	<code>yum install epel-release-latest-6.noarch.rpm</code>
Red Hat 7 systems	<code>yum install epel-release-latest-7.noarch.rpm</code>

Manually configuring the MySQL repository

If the system on which you are installing Unified Manager does not have access to the MySQL Community Edition repository, then you must manually download and configure the repository for a successful installation.

About this task

The MySQL repository provides access to the required MySQL software that must be installed on your system.

Steps

1. Download the appropriate MySQL repository for your installation:

If you are using...	Enter this command...
Red Hat 6 systems	<code>wget http://repo.mysql.com/yum/mysql-5.7-community/el/6/x86_64/mysql57-community-release-el6-7.noarch.rpm</code>
Red Hat 7 systems	<code>wget http://repo.mysql.com/yum/mysql-5.7-community/el/7/x86_64/mysql57-community-release-el7-7.noarch.rpm</code>

2. Configure the MySQL repository:

If you are using...	Enter this command...
Red Hat 6 systems	<code>yum install mysql57-community-release-el6-7.noarch.rpm</code>
Red Hat 7 systems	<code>yum install mysql57-community-release-el7-7.noarch.rpm</code>

Manually configuring the Third Party Oracle Java repository

If the system on which you are installing Unified Manager does not have access to the Third Party Oracle Java repository, then you must manually download and configure the repository for a

successful installation. Unified Manager supports the OpenJDK version of Java and the Oracle version of Java.

Before you begin

The following commands require that you have a subscription to the Red Hat Enterprise Linux Subscription Manager.

About this task

If you prefer to use the Oracle JDK, you can remove the OpenJDK files before installing Unified Manager.

Steps

1. Optionally, remove the OpenJDK version of Java:

If you are removing...	Enter these commands...
OpenJDK version 7	<code>yum remove java-1.7.0-openjdk</code> <code>yum remove java-1.7.0-openjdk-headless</code>
OpenJDK version 8	<code>yum remove java-1.8.0-openjdk</code> <code>yum remove java-1.8.0-openjdk-headless</code>

2. Enter the appropriate command to enable the Third Party Oracle Java repository:

If you are using...	Enter this command...
Red Hat 6 systems	<code>subscription-manager repos --enable rhel-6-server-thirdparty-oracle-java-rpms</code>
Red Hat 7 systems	<code>subscription-manager repos --enable rhel-7-server-thirdparty-oracle-java-rpms</code>

Installing Unified Manager on Red Hat Enterprise Linux

It is important that you understand that the sequence of steps to download and install Unified Manager on Red Hat Enterprise Linux varies according to your installation scenario. Before you install Unified Manager on Red Hat Enterprise Linux, you can decide if you want to configure Unified Manager for high availability.

Creating a custom user home directory and umadmin password prior to installation

You can create a custom home directory and define your own umadmin user password prior to installing Unified Manager. This task is optional, but some sites might need the flexibility to override Unified Manager installation default settings.

Before you begin

- The system must meet the requirements described in [Hardware system requirements](#) on page 7.
- You must be able to log in as the root user to the Red Hat Enterprise Linux system.

About this task

The default Unified Manager installation performs the following tasks:

- Creates the umadmin user with /home/umadmin as the home directory.
- Assigns the default password “admin” to the umadmin user.

Because some installation environments restrict access to /home, the installation fails. You must create the home directory in a different location. Additionally, some sites might have rules about password complexity or require that passwords be set by local administrators rather than being set by the installing program.

If your installation environment requires that you override these installation default settings, follow these steps to create a custom home directory and to define the umadmin user's password.

When this information is defined prior to installation, the installation script discovers these settings and uses the defined values instead of using the installation default settings.

Steps

1. Log in as the root user to the Red Hat Enterprise Linux server.

2. Create the umadmin group account called “maintenance”:

```
groupadd maintenance
```

3. Create the user account “umadmin” in the maintenance group under a home directory of your choice:

```
adduser --shell /bin/maintenance-user-shell.sh --home <home_directory> -g maintenance umadmin
```

4. Define the umadmin password:

```
passwd umadmin
```

The system prompts you to enter a new password string for the umadmin user.

Downloading Unified Manager for Red Hat Enterprise Linux

You must download the Unified Manager .zip file from the NetApp Support Site to install Unified Manager.

Before you begin

You must have login credentials for the NetApp Support Site.

About this task

You must download the correct version of the Unified Manager package depending on the Red Hat Enterprise Linux OS version that is installed on the system.

Steps

1. Log in to the NetApp Support Site, and navigate to the Download pages for installing Unified Manager on the Red Hat Enterprise Linux platform.
<http://mysupport.netapp.com/NOW/cgi-bin/software>
2. Identify the correct package based on whether you are performing the installation on a Red Hat Enterprise Linux 6.x or 7.x system, and then download the Unified Manager package to a directory on the target Red Hat Enterprise Linux system.

For...	Download this file...
Red Hat Enterprise Linux 6.x systems	OnCommandUnifiedManager-rhel6-7.2.zip

For...	Download this file...
Red Hat Enterprise Linux 7.x systems	OnCommandUnifiedManager-rhel7-7.2.zip

3. Verify the checksum to ensure that the software downloaded correctly.

Installing Unified Manager on a Red Hat Enterprise Linux system

You can install Unified Manager on a physical or virtual Red Hat Enterprise Linux platform.

Before you begin

- The system on which you want to install Unified Manager must meet the system and software requirements.
[Hardware system requirements](#) on page 7
[Red Hat software and installation requirements](#) on page 9
- The `/tmp` directory must have execute permission.
- You must have downloaded the Unified Manager `.zip` file from the NetApp Support Site to the Red Hat Enterprise Linux system.
- You must have a supported web browser.
- Your terminal emulation software must have scrollback enabled.

About this task

The Red Hat Enterprise Linux system may have all the required versions of the required supporting software (Java, MySQL, additional utilities) installed, or it may have only some of the required software installed, or it may be a newly installed Red Hat Enterprise Linux system with none of the required software installed.

Steps

1. Log in to the Red Hat Enterprise Linux server on which you are installing Unified Manager.
2. Enter the appropriate commands to assess what software might require installation or upgrade on the target system to support installation:

Required software and minimum version	Command to verify software and version
JRE 1.8.0.121	<code>java -version</code>
MySQL 5.7.16 Community Edition	<code>rpm -qa grep -i mysql</code>
p7zip 9.20.1	<code>rpm -qa grep p7zip</code>

3. If any version of the listed software is earlier than the required version, enter the appropriate command to uninstall that module:

Software to uninstall	Command to uninstall the software
MySQL Note: Uninstall any version that is not MySQL 5.7.16 Community Edition or later.	<code>rpm -e <mysql_package_name></code> Note: If you receive dependency errors, you must add the <code>--nodeps</code> option to uninstall the component.
All other modules	<code>yum remove module_name</code>

4. Navigate to the directory where you downloaded the installation `.zip` file and expand the Unified Manager bundle:

```
unzip OnCommandUnifiedManager-rhel7-7.2.zip
```

The required `.rpm` modules for Unified Manager are unzipped to the target directory.

5. Verify that the following modules are available in the directory:

```
ls *.rpm
```

- `ocie-au-<version>.x86_64.rpm`
- `ocie-server-<version>.x86_64.rpm`
- `ocie-serverbase-<version>.x86_64.rpm`
- `netapp-application-server-<version>.x86_64.rpm`
- `netapp-platform-base-<version>.x86_64.rpm`
- `netapp-ocum-<version>.x86_64.rpm`

6. Run the pre-installation script to ensure that there are no system configuration settings or any installed software that will conflict with the installation of Unified Manager:

```
pre_install_check.sh
```

The pre-installation script checks that the system has a valid Red Hat subscription, and that it has access to the required software repositories. If the script identifies any issues, you must fix the issues prior to installing Unified Manager.

Note: You must perform [step 7](#) on page 28 *only* if you are required to manually download the packages that are required for your installation. If your system has Internet access and all the required packages are available, go to [step 8](#) on page 28.

7. Optional: For systems that are not connected to the Internet or that are not using the Red Hat Enterprise Linux repositories, perform the following steps to determine whether you are missing any required packages, and then download those packages:
 - a. On the system on which you are installing Unified Manager, view the list of available and unavailable packages:

For..	Enter this command..
Red Hat Enterprise Linux 6.x	<pre>yum install *.rpm</pre> <p>Answer “no” to the prompt about installing each package, and note the names of the packages that are not available in the current directory.</p>
Red Hat Enterprise Linux 7.x	<pre>yum install *.rpm --assumeno</pre> <p>The items in the “Installing:” section are the packages that are available in the current directory, and the items in the “Installing for dependencies:” section are the packages that are missing on your system.</p>

- b. On a system that has Internet access, download the missing packages:

```
yum install <package_name> --downloadonly --downloadaddir=.
```

Note: Because the plug-in “yum-plugin-downloadonly” is not always enabled on Red Hat Enterprise Linux systems, you might need to enable the functionality to download a package without installing it:

```
yum install yum-plugin-downloadonly
```

- c. Copy the missing packages from the Internet-connected system to your installation system.

8. Install the software:

```
yum install *.rpm
```

This command installs the `.rpm` packages, all other necessary supporting software, and the Unified Manager software.

Important: Do not attempt installation by using alternative commands (such as `rpm -ivh . . .`). The successful installation of Unified Manager on a Red Hat Enterprise Linux system requires that all Unified Manager files and related files are installed in a specific order into a specific directory structure that is enforced automatically by the `yum install *.rpm` command.

9. Disregard the email notification that is displayed immediately after the installation messages.

The email notifies the root user of an initial cron job failure, which has no adverse effect on the installation.

10. After the installation messages are complete, scroll back through the messages until you see the message in which the system displays an IP address or URL for the Unified Manager web UI, the maintenance user name (umadmin), and a default password.

The message is similar to the following:

```
OnCommand Unified Manager installed successfully.
Use a web browser and one of the following URL(s) to configure and
access the Unified Manager GUI.
https://default_ip_address/      (if using IPv4)
https://[default_ip_address]/    (if using IPv6)
https://fully_qualified_domain/

Log in to Unified Manager in a web browser by using following details:
username: umadmin
password: admin
```

11. Record the IP address or URL, the assigned user name (umadmin), and the current password.

After you finish

You can access the web UI to perform the initial setup of Unified Manager, as described in [Configuring Unified Manager](#) on page 50.

Users created during Unified Manager installation

When you install Unified Manager on Red Hat Enterprise Linux, the following users are created by Unified Manager and third-party utilities: umadmin, jboss, and mysql.

umadmin

Used to log in to Unified Manager for the first time. This user is assigned an “OnCommand Administrator” user role and is configured as the “Maintenance User” type. This user is created by Unified Manager.

jboss

Used to run Unified Manager services related to the JBoss utility. This user is created by Unified Manager.

mysql

Used to run MySQL database queries of Unified Manager. This user is created by the MySQL third-party utility.

In addition to these users, Unified Manager also creates corresponding groups: maintenance, jboss, and mysql. The maintenance and jboss groups are created by Unified Manager, while the mysql group is created by a third-party utility.

Note: If you created a custom home directory and defined your own `umadmin` user password prior to installing Unified Manager, the installation program does not recreate the maintenance group or the `umadmin` user.

Changing the JBoss password

You can create a new, custom JBoss password to overwrite the default password that is set during installation. This task is optional, but some sites might require this security capability to override the Unified Manager installation default setting.

Before you begin

- You must have root user access to the Red Hat Enterprise Linux machine on which Unified Manager is installed.
- You must be able to access the NetApp-provided `password.sh` script in the directory `/opt/netapp/essentials/bin`.

Steps

1. Log in as root user to the Red Hat Enterprise Linux machine.
2. Stop the Unified Manager services by entering the following commands in the order shown:

```
service ocieau stop
service ocie stop
```

Do not stop the associated MySQL software.
3. Enter the following command to begin the password change process:

```
/opt/netapp/essentials/bin/password.sh
```
4. When prompted, enter the old JBoss password.
The default old password is `D11h1aMu@79%`.
5. When prompted, enter the new JBoss password, and then enter it a second time as confirmation.
6. When the script completes, start the Unified Manager services by entering the following commands in the order shown:

```
service ocie start
service ocieau start
```
7. After all of the services are started, you can log in to the Unified Manager UI.

Setting up Unified Manager for high availability

You can create a high-availability setup by using the Veritas Cluster Server (VCS). The high-availability setup provides failover capability and helps in disaster recovery.

In a high-availability setup, only one node remains active at a time. When one node fails, VCS service recognizes this event and immediately transfers control to the other node. The second node in the setup becomes active and starts providing services. The failover process is automatic.

A VCS cluster configured with the Unified Manager server consists of two nodes, with each node running the same version of the Unified Manager. All of the Unified Manager server data must be configured for access from a shared data disk.

After you install Unified Manager in VCS, you must configure Unified Manager to work in the VCS environment. You can use configuration scripts to set up Unified Manager to work in VCS environments.

Requirements for Unified Manager in VCS

Before installing Unified Manager in a Veritas Cluster Server (VCS) environment, you must ensure that the cluster nodes are properly configured to support Unified Manager.

You must ensure that the VCS configuration meets the following requirements:

- Both the cluster nodes must be running a supported operating system version.
- The same version of Unified Manager must be installed using the same path on both the cluster nodes.
- The MySQL user on both the nodes must have the same user ID and group ID.
- Native ext3, ext4 file systems, and Logical Volume Manager (LVM) must be used.
- Unified Manager must be connected to the storage system through Fibre Channel (FC) or iSCSI. You must also ensure that the FC link is active and that the LUNs created on the storage systems are accessible to both the cluster nodes.
- The shared data disk must have enough space (minimum 80 GB) for the Unified Manager database, reports, certificates, and script plug-in folders.
- A minimum of two network interfaces must be set up on each system: one for node-to-node communication and the other for node-to-client communication.
The name of the network interface used for node-to-client communication must be the same on both the systems.
- A separate heartbeat link must be established between the cluster nodes; otherwise, the network interface is used to communicate between the cluster nodes.
- Optional: SnapDrive for UNIX should be used to create a shared location that is accessible to both the nodes in a high availability setup.
See the *SnapDrive for UNIX Installation and Administration Guide* for information about installing and creating a shared location. You can also manage LUNs using SnapDrive or the storage system command-line interface. See the SnapDrive for UNIX compatibility matrix for more information.
- Additional RAM must be available for the SnapDrive and VCS applications.

Installing Unified Manager on VCS

For configuring high availability, you must install Unified Manager on both the cluster nodes of VCS.

Before you begin

- VCS must be installed and configured on both the nodes of the cluster.
See the instructions provided in the *Veritas Cluster Server 6.2.1 Installation Guide* for more information about installing VCS.
- You must have clear root privileges to log in to the Unified Manager server console.

About this task

You must configure both the instances of Unified Manager to use the same database and to monitor the same set of nodes.

Steps

1. Log in to the first node of the cluster.
2. Install Unified Manager on the first node.
Installing Unified Manager on Red Hat Enterprise Linux on page 25
3. Repeat Steps 1 and 2 on the second node of the cluster.
4. On the second instance of Unified Manager, log in as the root user to the Red Hat Enterprise Linux server and enter the same umadmin password as you defined on the first instance of Unified Manager.

```
passwd umadmin
```

Configuring Unified Manager with VCS using configuration scripts

You can configure Unified Manager with Veritas Cluster Server (VCS) using configuration scripts.

Before you begin

- Unified Manager must be installed on both the nodes in the VCS setup.
- The XML::LibXML module must be bundled with Perl for VCS scripts to work.
- You must have created a shared LUN with sufficient size to accommodate the source Unified Manager data.
- You must have specified the absolute mount path for the script to work.
The script will not work if you create a folder inside the mount path.
- You must have downloaded the `ha_setup.pl` script at `/opt/netapp/ocum/scripts`.

About this task

In the VCS setup, the node for which the virtual IP interface and mount point are active is the first node. The other node is the second node.


Steps

1. Log in to the first node of the cluster.
You must have stopped all the Unified Manager services on the second node in the high availability setup.
2. Add the VCS installation directory `/opt/VRTSvcs/bin` to the `PATH` environmental variable.
3. If you are configuring an existing Unified Manager setup, create a Unified Manager backup and generate the support bundle.
4. Run the `ha_setup.pl` script:

```
perl ha_setup.pl --first -t vcs -g group_name -e eth_name -i cluster_ip
-m net_mask -n fully_qualified_cluster_name -f mount_path -v
volume_group -d disk_group -l install_dir -u user_name -p password
```

Example

```
perl \ha_setup.pl --first -t vcs -g umgroup -e eth0 -i 10.11.12.13 -m
255.255.255.0 -n cluster.eng.company.com -f /mnt/ocumdb -v ocumdb_SdHv -
d ocumdb_SdDg -l /opt/netapp/ -u admin -p wx17yz
```


5. Use the Veritas Operation Manager web console or VCS Cluster Manager to verify that a failover group is created, and that the Unified Manager server services, mount point, virtual IP, network interface card (NIC), and volume group are added to the cluster group.
6. Manually move the Unified Manager service group to the secondary node and verify that cluster failover is working.
7. Verify that VCS has switched over to the second node of the cluster.
You must verify that the data mount, virtual IP, volume group, and NIC are online on the second node of the cluster.
8. Stop Unified Manager using Veritas Operation Manager.
9. Run the `perl ha_setup.pl --join -t vcs -f mount_path` command on the second node of the cluster so that the Unified Manager server data points to the LUN.
10. Verify that the Unified Manager server services are starting properly on the second node of the cluster.
11. Regenerate the Unified Manager certificate after running the configuration scripts to obtain the global IP address.
 - a. In the toolbar, click , and then click **HTTPS Certificate** from the **Setup** menu.
 - b. Click **Regenerate HTTPS Certificate**.

The regenerated certificate provides only the cluster IP address, not the fully qualified domain name (FQDN). You must use the global IP address to set up Unified Manager for high-availability.

12. Access the Unified Manager UI using the following link:

`https://<FQDN of Global IP>`

After you finish

You must create a shared backup location after high availability is configured. The shared location is required for containing the backups that you create before and after failover. Both the nodes in the high-availability setup must be able to access the shared location.

Unified Manager service resources for VCS configuration

You must add the cluster service resources of Unified Manager to Veritas Cluster Server (VCS). These cluster service resources are used for various purposes, such as monitoring storage systems, scheduling jobs, processing events, and monitoring all the other Unified Manager services.

The following table lists the category of all the Unified Manager services:

Category	Services
Storage resource	<ul style="list-style-type: none"> • <i>vol</i> • <i>mount</i>
Database resource	<ul style="list-style-type: none"> • <i>mysql</i>
Network resource	<ul style="list-style-type: none"> • <i>nic</i> • <i>vip</i>

Category	Services
Unified Manager resource	<ul style="list-style-type: none"> • <i>ocie</i> • <i>ocieau</i>

Updating an existing Unified Manager setup for high availability

You can update your existing Unified Manager installation and configure your setup environment for high availability.

Before you begin

- You must have created a backup and support bundle of your existing data.
- You must have the OnCommand Administrator or Storage Administrator role.
- You must have added a second node to your cluster and installed Veritas Cluster Server (VCS) on the second node.
See the *Veritas Cluster Server 6.2.1 Installation Guide*.
- The newly added node must be configured to access the same shared location as that of the existing node in the high-availability setup.

Steps

1. Log in to the new node of the cluster.
2. Install Unified Manager on the node.
Installing Unified Manager on Red Hat Enterprise Linux on page 25
3. Configure the Unified Manager server using configuration scripts on the existing node with data.
4. Initiate manual fail over to the second node.
5. Run the `perl ha_setup.pl --join -t vcs -f mount_path` command on the second node of the cluster so that the Unified Manager server data points to the shared LUN.
6. If OnCommand Workflow Automation (WFA) is configured for Unified Manager, disable and then reconfigure the WFA connection.
7. If SnapProtect is configured with Unified Manager, reconfigure SnapProtect with a new cluster IP address and the existing storage policies.
8. Regenerate the custom reports and add these reports to Unified Manager with the new cluster IP address.

Upgrading Unified Manager on Red Hat Enterprise Linux

You can upgrade Unified Manager when a new version of software is available.

Patch releases of Unified Manager software, when provided by NetApp, are installed using the same procedure as new releases.

If Unified Manager is paired with an instance of OnCommand Workflow Automation, and there are new versions of software available for both products, you must disconnect the two products and then set up a new Workflow Automation connection after performing the upgrades. If you are performing an upgrade to only one of the products, then you should log into Workflow Automation after the upgrade and verify that it is still acquiring data from Unified Manager.

Upgrading Unified Manager on Red Hat Enterprise Linux

You can upgrade from Unified Manager version 7.1 to Unified Manager 7.2 by downloading and running the installation file on the Red Hat Linux platform.

Before you begin

- The system on which you are upgrading Unified Manager must meet the system and software requirements.
[Hardware system requirements](#) on page 7
[Red Hat software and installation requirements](#) on page 9.
- You must have a subscription to the Red Hat Enterprise Linux Subscription Manager.
- MySQL Community Edition version 5.7 is required for Unified Manager 7.2. Make sure that you remove the MySQL Community Edition version 5.6 repository before initiating the upgrade.
[Manually configuring the MySQL repository](#) on page 24
- To avoid data loss, you must have created a backup of the Unified Manager database in case there is an issue during the upgrade. It is also recommended that you move the backup file from the `/opt/netapp/data` directory to an external location.
- You should have completed any running operations, because Unified Manager is unavailable during the upgrade process.

About this task

Attention: You can upgrade to Unified Manager version 7.2 only from instances of Unified Manager 7.1.

Steps

1. Log in to the target Red Hat Enterprise Linux system.
2. Download the Unified Manager bundle to the Red Hat Enterprise Linux system.
[Downloading Unified Manager for Red Hat Enterprise Linux](#) on page 26
3. Navigate to the target directory and expand the Unified Manager bundle:

```
unzip OnCommandUnifiedManager-rhel7-7.2.zip
```


The required RPM modules for Unified Manager are unzipped to the target directory.
4. Confirm the presence of the listed modules:

```
ls *.rpm
```


The following RPM modules are listed:
 - `ocie-au-<version>.x86_64.rpm`
 - `ocie-server-<version>.x86_64.rpm`
 - `ocie-serverbase-<version>.x86_64.rpm`
 - `netapp-application-server-<version>.x86_64.rpm`
 - `netapp-platform-base-<version>.x86_64.rpm`
 - `netapp-ocum-<version>.x86_64.rpm`
5. Optional: For systems that are not connected to the Internet or that are not using the RHEL repositories, perform the following steps to determine whether you are missing any required packages and download those packages:

- a. View the list of available and unavailable packages:

If you are using...	Enter this command...
Red Hat 6 systems	yum install *.rpm Answer “no” to the prompt about installing each package, and note the names of the packages that are not available in the current directory.
Red Hat 7 systems	yum install *.rpm --assumeno The items in the “Installing:” section are the packages that are available in the current directory, and the items in the “Installing for dependencies:” section are the packages that are missing on your system.

- b. Download the missing packages on another system that has Internet access:

```
yum install package_name --downloadonly --downloadaddir=.
```

Note: Because the plug-in “yum-plugin-downloadonly” is not always enabled on Red Hat Enterprise Linux systems, you might need to enable the functionality to download a package without installing it:

```
yum install yum-plugin-downloadonly
```

- c. Copy the missing packages from the Internet-connected system to your installation system.

- If Unified Manager is configured for high availability, then using Veritas Operation Manager, stop all Unified Manager services on the first node.
- Upgrade Unified Manager using the following script:

```
upgrade.sh
```

This script automatically executes the RPM modules, upgrading the necessary supporting software and the Unified Manager modules that run on them. Additionally, the upgrade script checks whether there are any system configuration settings or any installed software that will conflict with the upgrade of Unified Manager. If the script identifies any issues, you must fix the issues prior to upgrading Unified Manager.

Important: Do not attempt to upgrade by using alternative commands (such as `rpm -Uvh . . .`). A successful upgrade requires that all Unified Manager files and related files are upgraded in a specific order to a specific directory structure that are executed and configured automatically by the script.

- Stop all Unified Manager services on the second node with Veritas Operation Manager.
- Switch the service group to the second node in the high-availability setup.
- Upgrade Unified Manager on the second node.
- After the upgrade is complete, scroll back through the messages until you see the message displaying an IP address or URL for the Unified Manager web UI, the maintenance user name (umadmin), and the default password.

The message is similar to the following:

```
OnCommand Unified Manager upgraded successfully.
Use a web browser and one of the following URLs to access the
OnCommand Unified Manager GUI:
```

```
https://default_ip_address/      (if using IPv4)
https://[default_ip_address]/    (if using IPv6)
https://fully_qualified_domain_name/
```

After you finish

Enter the specified IP address or URL into a supported web browser to start the Unified Manager web UI, and then log in by using the same maintenance user name (umadmin) and password that you set earlier.

Upgrading the host OS from Red Hat Enterprise Linux 6.x to 7.x

If you installed Unified Manager on a Red Hat Enterprise Linux 6.x system and want to upgrade to Red Hat Enterprise Linux 7.x, you must follow a specific process. You must create a backup of Unified Manager on the Red Hat Enterprise Linux 6.x system, and then restore the backup onto a new Red Hat Enterprise Linux 7.x system.

Before you begin

You must have a server on which you can install Red Hat Enterprise Linux 7.x and the Unified Manager software.

About this task

Because this task requires that you create a backup of Unified Manager on the Red Hat Enterprise Linux 6.x system, you should create the backup only when you are prepared to complete the entire upgrade process, so that Unified Manager is offline for the shortest period of time. Gaps in collected data will appear in the Unified Manager UI for the period of time during which the Red Hat Enterprise Linux 6.x system is shut down and before the new Red Hat Enterprise Linux 7.x is started.

Steps

1. Install and configure a new server with Red Hat Enterprise Linux 7.x software.
Red Hat software and installation requirements on page 9
2. On the Red Hat Enterprise Linux 7.x system, install the same version of the Unified Manager software that you have on the existing Red Hat Enterprise Linux 6.x system.
Installing Unified Manager on Red Hat Enterprise Linux on page 25
Do not launch the UI or configure any clusters, users, or authentication settings when the installation is complete. The backup file populates this information during the restore process.
3. On the Red Hat Enterprise Linux 6.x system, from the Administration menu in the web UI, create a backup of Unified Manager database, and then copy the backup file to an external location.
4. On the Red Hat Enterprise Linux 6.x system, shut down Unified Manager.
5. On the Red Hat Enterprise Linux 7.x system, copy the backup file from the external location to `/data/ocum-backup/`, and then enter the following command to restore the Unified Manager database from the backup file:

```
um backup restore -f /opt/netapp/data/ocum-backup/<backup_file_name>
```

After you finish

You can enter the IP address or URL into a supported web browser to start the Unified Manager web UI, and then log in to the system.

Restarting Unified Manager in Red Hat Enterprise Linux

You might have to restart Unified Manager after making configuration changes.

Before you begin

You must have root user access to the Red Hat Enterprise Linux machine on which Unified Manager is installed.

Steps

1. Log in as root user to the Red Hat Enterprise Linux machine on which you want to restart the Unified Manager service.
2. Stop the Unified Manager service and the associated MySQL software in the order shown:

```
service ocieau stop
service ocie stop
service mysqld stop
```

When installed in a high-availability setup, stop the Unified Manager service by using either VCS Operations Manager or VCS commands.

3. Start Unified Manager in the order shown:

```
service mysqld start
service ocie start
service ocieau start
```

When installed in a high-availability setup, start Unified Manager service by using either VCS Operations Manager or VCS commands.

Removing Unified Manager from the Red Hat Enterprise Linux host

If you need to remove Unified Manager from your Red Hat Enterprise Linux host, you can stop and uninstall Unified Manager with a single command.

Before you begin

- You must have root user access to the Red Hat Enterprise Linux machine from which you want to remove Unified Manager.
- SELinux must not be enabled on Red Hat Enterprise Linux machine.
- All clusters (data sources) must be removed from the Unified Manager server before removing the software.
- The Unified Manager server must not have an active connection to an external data provider. If it does, you must delete the connection using the Unified Manager maintenance console.

Steps

1. Log in as root user to the cluster node owning the cluster resources on which you want to remove Unified Manager.

2. Stop all Unified Manager services using VCS Operations Manager or VCS commands.
3. Stop and remove Unified Manager from the Red Hat Enterprise Linux machine:


```
rpm -e netapp-ocum ocie-au ocie-server netapp-platform-base netapp-application-server ocie-serverbase
```

This step removes all the associated NetApp RPM packages. It does not remove the prerequisite software modules, such as Java, MySQL, and p7zip.
4. Switch to the other node by using the VCS Operations Manager.
5. Log in to the second node of the cluster.
6. Stop all the services, and then and remove Unified Manager from the second node:


```
rpm -e netapp-ocum ocie-au ocie-server netapp-platform-base netapp-application-server ocie-serverbase
```
7. Prevent the service group from using VCS Operations Manager or VCS commands.
8. Optional: If appropriate, remove the supporting software modules, such as Java, MySQL, and p7zip:


```
rpm -e p7zip mysql-community-client mysql-community-server mysql-community-common mysql-community-libs jre
```

Result

After this operation is complete, the software is removed; however, MySQL data is not deleted. All the data from the `/opt/netapp/data` directory is moved to the `/opt/netapp/data/BACKUP` folder after uninstallation.

Removing the custom umadmin user and maintenance group

If you created a custom home directory to define your own umadmin user and maintenance account prior to installing Unified Manager, you should remove these items after you have uninstalled Unified Manager.

About this task

The standard Unified Manager uninstallation does not remove a custom-defined umadmin user and maintenance account. You must delete these items manually.

Steps

1. Log in as the root user to the Red Hat Enterprise Linux server.
2. Delete the umadmin user:


```
userdel umadmin
```
3. Delete the maintenance group:

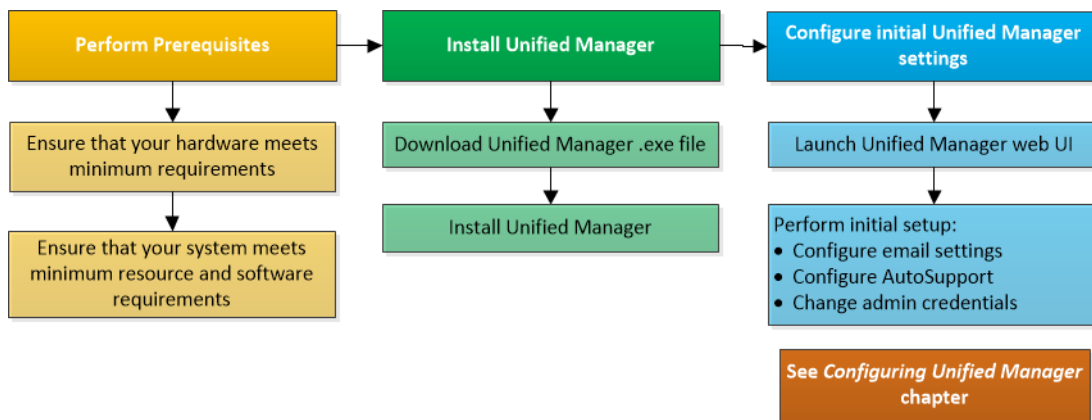

```
groupdel maintenance
```

Installing, upgrading, and removing Unified Manager software on Windows

On Windows systems, you can install Unified Manager software, upgrade to a newer version of software, or remove the Unified Manager application.

Overview of the installation process on Windows

The installation workflow describes the tasks that you must perform before you can use Unified Manager.



Installing Unified Manager on Windows

It is important that you understand the sequence of steps to download and install Unified Manager on Windows. Before you install Unified Manager on Windows, you can decide if you want to configure Unified Manager for high availability.

Installing Unified Manager on a Windows system

You can install Unified Manager on Windows to monitor and troubleshoot data storage capacity, availability, performance, and protection issues.

Before you begin

- The system on which you want to install Unified Manager must meet the system and software requirements.
Hardware system requirements on page 7
Windows software and installation requirements on page 10
- You must have Windows administrator privileges.
- You must have downloaded the Unified Manager .exe file from the NetApp Support Site to the Windows system.
- You must have a supported web browser.

Steps

1. Log in to Windows using the default local administrator account.
2. Log in to the NetApp Support Site, and locate the Download page for installing Unified Manager on the Windows platform.
mysupport.netapp.com
3. Download the Unified Manager 7.2 Windows installation file to a target directory in the Windows system.
4. Navigate to the directory where the installation file is located.
5. Right-click and run the Unified Manager installer executable (.exe) file as an administrator.
Unified Manager detects missing or pre-installed third-party packages and lists them. If the required third-party packages are not installed in the system, Unified Manager installs them as part of the installation.
6. Click **Next**.
7. Enter the user name and password to create the maintenance user.
8. In the **Database Connection** wizard, enter the MySQL root password.
9. Click **Change** to specify a new location for the Unified Manager installation directory and MySQL data directory.
If you do not change the installation directory, Unified Manager is installed in the default installation directory.
10. Click **Next**.
11. In the **Ready to Install Shield** wizard, click **Install**.
12. After the installation is complete, click **Finish**.

Result

The installation creates three directories:

- Installation directory
This is the root directory for Unified Manager, which you specified during installation. Example: C:\Program Files\NetApp\
- MySQL data directory
This is the directory where the MySQL databases are stored, which you specified during installation. Example: C:\ProgramData\MySQL\MySQLServerData\
- Unified Manager application data directory (appDataDir)
This is the directory where all the application-generated data is stored. This includes logs, support bundles, backup, and all other additional data. Example: C:\ProgramData\NetApp\OnCommandAppData\, where C:\ refers to the root of the Unified Manager installation directory.

After you finish

You can access the web UI to perform the initial setup of Unified Manager, as described in [Configuring Unified Manager](#) on page 50.

Performing an unattended installation of Unified Manager on Windows

You can install Unified Manager on Windows without user intervention by using the command-line interface. You can complete the unattended installation by passing the parameters in key-value pairs.

Steps

1. Log in to the Windows command-line interface by using the default local administrator account.
2. Navigate to the location where you want to install Unified Manager, and choose one of the following options:

Option	Instructions
If third-party packages are pre-installed	<pre>OnCommandUnifiedManager-x.y.exe / V"MYSQL_PASSWORD=mysql_password INSTALLDIR= \"Installation directory\" MYSQL_DATA_DIR=\"MySQL data directory\" MAINTENANCE_PASSWORD=maintenance_password MAINTENANCE_USERNAME=maintenance_username /qn /l*v CompletePathForLogFile"</pre> <p>Example:</p> <pre>OnCommandUnifiedManager.exe /s / v"MYSQL_PASSWORD=netapp21! INSTALLDIR=\"C: \Program Files\NetApp\" MYSQL_DATA_DIR=\"C: \ProgramData\MySQL\MySQLServer\" MAINTENANCE_PASSWORD=***** MAINTENANCE_USERNAME=admin /qn /l*v C: \install.log"</pre>
If third-party packages are not installed	<pre>OnCommandUnifiedManager-x.y.exe / V"MYSQL_PASSWORD=mysql_password INSTALLDIR= \"Installation directory\" MYSQL_DATA_DIR=\"MySQL data directory\" MAINTENANCE_PASSWORD=maintenance_password MAINTENANCE_USERNAME=maintenance_username /qr /l*v CompletePathForLogFile"</pre> <p>Example:</p> <pre>OnCommandUnifiedManager.exe /s / v"MYSQL_PASSWORD=netapp21! INSTALLDIR=\"C: \Program Files\NetApp\" MYSQL_DATA_DIR=\"C: \ProgramData\MySQL\MySQLServer\" MAINTENANCE_PASSWORD=***** MAINTENANCE_USERNAME=admin /qr /l*v C: \install.log"</pre>

The `/qr` option enables quiet mode with a reduced user interface. A basic user interface is displayed, which shows the installation progress. You will not be prompted for inputs. If third-party packages such as JRE, MySQL, and 7zip are not pre-installed, you must use the `/qr` option. Installation fails if the `/qn` option is used on a server where third-party packages are not installed.

The `/qn` option enables quiet mode with no user interface. No user interface or details are displayed during installation. You must not use the `/qn` option when third-party packages are not installed.

3. Log in to the Unified Manager web user interface by using the following URL:

`https://IP address`

Setting up Unified Manager in a failover clustering environment

You can configure high availability for Unified Manager using failover clustering. The high-availability setup provides failover capability.

In this setup, only one node owns all the cluster resources. When one node goes down or any of the configured services fail to come online, the failover cluster service recognizes this event and immediately transfers control to the other node. The second node in the setup becomes active and starts providing services. The failover process is automatic and you do not have to perform any actions.

A failover cluster configured with the Unified Manager server consists of two nodes, each node running the same version of the Unified Manager server. All of the Unified Manager server data must be configured for access from a shared data disk.

Requirements for Unified Manager in a failover clustering environment

Before installing Unified Manager in a failover clustering environment, you must ensure that the cluster nodes are properly configured to support Unified Manager.

You must ensure that the failover cluster configuration meets the following requirements:

- Both the cluster nodes must be running the same version of Microsoft Windows Server.
- The same version of Unified Manager must be installed using the same path on both the cluster nodes.
- Failover clustering must be installed and enabled on both the nodes.
See Microsoft documentation for instructions.
- You must have used Fibre Channel switched fabric or iSCSI-based storage for creating shared data disk as the storage back-end.
- Optional: Using SnapDrive for Windows, a shared location must be created that is accessible to both the nodes in the high-availability setup.
See the *SnapDrive for Windows Installation Guide* for information about installing and creating a shared location.
You can also manage LUNs using the storage system command-line interface. See the SnapDrive for Windows compatibility matrix for more information.
- You must have the Perl installed with `XML: : LibXML` and `File: : chdir` modules for scripts to work.
- There must be only two nodes in the cluster setup.
- The “node and disk majority” quorum type must be used for failover clustering.
- You must have configured a shared IP address with a corresponding FQDN to be used as the cluster global IP address to access Unified Manager.
- The password for Unified Manager maintenance user on both the nodes must be same.
- You must have used only IPv4 IP address.

Installing Unified Manager on MSCS

For configuring high availability, you must install Unified Manager on both the Microsoft Cluster Server (MSCS) cluster nodes.

Steps

1. Log in as the domain user on both the nodes of the cluster.
2. Set up high availability by choosing one of the following options:

If you want to...	Then do this...
Configure high availability on an existing Unified Manager installation	Add another server to be paired with the existing server: <ol style="list-style-type: none"> a. Upgrade the existing Unified Manager server to the latest software version. b. Create a backup of the existing Unified Manager installation, and store the backup to a mounted LUN. c. Install Unified Manager on the second node. <i>Installing Unified Manager on a Windows system</i> on page 40 d. Restore the backup of the existing Unified Manager installation onto the second node.
Configure high availability on a new Unified Manager installation	Install Unified Manager on both the nodes. <i>Installing Unified Manager on a Windows system</i> on page 40

Configuring Unified Manager server with MSCS using configuration scripts

After installing Unified Manager on both cluster nodes, you can configure Unified Manager with Failover Cluster Manager using configuration scripts.

Before you begin

You must have created a shared LUN that is of a sufficient size to accommodate the source Unified Manager data.

Steps

1. Log in to the first node of the cluster.
2. Create a role in Windows 2012 or Windows 2016 using Failover Cluster Manager:
 - a. Launch Failover Cluster Manager.
 - b. Create the empty role by clicking **Roles > Create Empty Role**.
 - c. Add the global IP address to the role by right-clicking **Role > Add Resources > More Resources > IP address**.

Note: Both nodes must be able to ping this IP address because Unified Manager is launched using this IP address after high availability is configured.
 - d. Add the data disk to the role by right-clicking **Role > Add Storage**.
3. Run the `ha_setup.pl` script on the first node:

```
perl ha_setup.pl --first -t mscs -g group_name -i ip_address -n
fully_qualified_domain_cluster_name -f shared_location_path -k data_disk
-u user_name -p password
```

Example


```
C:\Program Files\NetApp\ocum\bin>perl .\ha_setup.pl --first -t mscs -g
umgroup -i "IP Address" -n spr38457002.eng.company.com -k "Cluster Disk
2" -f E:\ -u admin -p wx17yz
```

The script is available at *Install_Dir\NetApp\ocum\bin*.

- You can obtain the value of the `-g`, `-k`, and `-i` options using the `cluster res` command.
 - The `-n` option must be the FQDN of the global IP address that can be pinged from both nodes.
4. Verify that the Unified Manager server services, data disk, and cluster IP address are added to the cluster group by using the Failover Cluster Manager web console.
 5. Stop all Unified Manager server services (MySQL, ocie, and ocieau) by using the `services.msc` command.
 6. Switch the service group to the second node in Failover Cluster Manager.
 7. Run the command `perl ha_setup.pl --join -t mscs -f shared_location_path` on the second node of the cluster to point to the Unified Manager server data to the LUN.

Example

```
perl ha_setup.pl --join -t mscs -f E:\
```

8. Bring all the Unified Manager services online using Failover Cluster Manager.
9. Manually switch to the other node of the Microsoft Cluster Server.
10. Verify that the Unified Manager server services are starting properly on the other node of the cluster.
11. Regenerate the Unified Manager certificate after running configuration scripts to obtain the global IP address.
 - a. In the toolbar, click , and then click **HTTPS Certificate** from the **Setup** menu.
 - b. Click **Regenerate HTTPS Certificate**.

The regenerated certificate provides the cluster IP address, not the fully qualified domain name (FQDN). You must use the global IP address to set up Unified Manager for high-availability.

12. Access the Unified Manager UI using the following link:

```
https://<FQDN of Global IP>
```

After you finish

You must create a shared backup location after high availability is configured. The shared location is required for containing the backups before and after failover. Both nodes in the high-availability setup must be able to access the shared location.

Upgrading Unified Manager on Windows

You can upgrade Unified Manager 7.1 to Unified Manager 7.2 by downloading and running the installation file on the Windows platform.

Before you begin

- The system on which you are upgrading Unified Manager must meet the system and software requirements.
Hardware system requirements on page 7
Windows software and installation requirements on page 10
- You must have Windows administrator privileges.
- You must have valid credentials to log in to the NetApp Support Site.
- To avoid data loss, you must have created a backup of the Unified Manager machine in case there is an issue during the upgrade.
- You must have adequate disk space available to perform the upgrade.
The available space on the installation drive must be 2.5 GB larger than the size of the data directory. The upgrade will stop and display an error message indicating the amount of space to be added if there is not enough free space.

About this task

Attention: You can upgrade to Unified Manager version 7.2 only from instances of Unified Manager 7.1.

During the upgrade process, Unified Manager is unavailable. You should complete any running operations before upgrading Unified Manager.

If Unified Manager is paired with an instance of OnCommand Workflow Automation, and there are new versions of software available for both products, you must disconnect the two products and then set up a new Workflow Automation connection after performing the upgrades. If you are performing an upgrade to only one of the products, then you should log into Workflow Automation after the upgrade and verify that it is still acquiring data from Unified Manager.

The MySQL data directory is changed during the upgrade to Unified Manager 7.2 when MySQL 5.6 is replaced with MySQL 5.7:

- If you chose to install the MySQL data directory in the default location in the previous version of Unified Manager, for example, `C:\ProgramData\MySQL\MySQL Server 5.6\data`, then after the upgrade to Unified Manager 7.2 the data directory will be `C:\ProgramData\MySQL\MySQLServerData\data`.
- If you chose to install the MySQL data directory on the root drive in the previous version of Unified Manager, for example `E:\data\`, then after the upgrade to Unified Manager 7.2 the data directory will be `E:\MySQLServerData\data`.

Steps

1. Log in to the NetApp Support Site, and locate the Download page for installing Unified Manager on the Windows platform.
mysupport.netapp.com
2. Download the Unified Manager 7.2 Windows installation file to a target directory in the Windows system.

3. If Unified Manager is configured for high availability, stop all the Unified Manager services on the first node by using Microsoft Cluster Server, and then start the MySQL service from `services.msc`.
4. Right-click and run the Unified Manager installer executable (`.exe`) file as an administrator. Unified Manager prompts you with the following message:

```
This setup will perform an upgrade of 'OnCommand Unified Manager'. Do you want to continue?
```

5. Click **Yes**, and then click **Next**.
6. Enter the MySQL root password that was set during installation, and click **Next**.
7. After the upgrade is successful, if the system is configured for high availability, start all the Unified Manager services from the Failover Cluster Manager.
8. From the command prompt, run the `ha_setup.pl` script to configure the new services in the failover cluster and the files that are present in the shared location.

Example

```
C:\Program Files\NetApp\ocum\bin> perl .\ha_setup.pl --upgrade --first -t mscs -g kjaggrp -i "New IP Address1" -n scs8003.englab.company.com -k "Cluster Disk 2" -f E:\ -u user -p userpass
```

9. Stop all the Unified Manager services (ocie, ocieau, and MySQL) in the first node by using Microsoft Cluster Server.
10. Start the MySQL service on the second node from `services.msc`.
11. Switch the service group to the second node in the high-availability setup.
12. Upgrade Unified Manager on the second node.
13. At the command prompt, enter **Y** to continue, or enter any other character to abort.
The upgrade and restart processes of the Unified Manager services can take several minutes to complete.
14. Start all the Unified Manager services on both the nodes using Microsoft Cluster Server.
15. From the command prompt, run the `ha_setup.pl` script with the `--upgrade` option.

Example

```
perl ha_setup.pl --upgrade --join -t mscs -f E:\
```

16. Log in to the Unified Manager web UI, and verify the version number.

After you finish

Note: To perform a silent upgrade of Unified Manager, run the following command:

```
OnCommandUnifiedManager-7.2.exe /s /v"MYSQL_PASSWORD=netapp21! /qn /! *v C:\install.log
```

Restarting Unified Manager on Windows

You might have to restart Unified Manager after making configuration changes.

Before you begin

You must have Windows administrator privileges.

Steps

1. Log in to Windows using the default local administrator account.
2. Stop the Unified Manager services:

From the...	Stop the services in following order...
Command line	<ol style="list-style-type: none"> a. <code>sc stop ocie-au</code> b. <code>sc stop Oncommandsvc</code>
Microsoft Service Manager	<ol style="list-style-type: none"> a. NetApp OCIE Acquisition Unit (Ocie-au) b. NetApp OnCommand Application Server (Oncommandsvc)

When installed in a high-availability setup, stop the Unified Manager service by using either Microsoft Service Manager or the command line.

3. Start the Unified Manager services:

From the...	Start the services in following order...
Command line	<ol style="list-style-type: none"> a. <code>sc start Oncommandsvc</code> b. <code>sc start ocie-au</code>
Microsoft Service Manager	<ol style="list-style-type: none"> a. NetApp OnCommand Application Server (Oncommandsvc) b. NetApp OCIE Acquisition Unit (Ocie-au)

When installed in a high-availability setup, start Unified Manager service by using either Microsoft Service Manager or the command line.

Uninstalling Unified Manager from Windows

You can uninstall Unified Manager from Windows by using the Programs and Features wizard, or by performing an unattended uninstallation from the command-line interface.

Before you begin

- You must have Windows administrator privileges.
- All clusters (data sources) must be removed from the Unified Manager server before uninstalling the software.

Steps

1. Navigate to the location from which you want to uninstall Unified Manager.
2. Uninstall Unified Manager by choosing one of the following options:

To uninstall Unified Manager from the...	Then...
Programs and Features wizard	<ol style="list-style-type: none"> a. Navigate to Control Panel > Program and Features. b. Select OnCommand Unified Manager, and click Uninstall.
Command line	<ol style="list-style-type: none"> a. Log in to the Windows command line using administrator privileges. b. Navigate to the OnCommand Unified Manager directory, and run the following command: <pre style="margin-left: 20px;">msiexec /x {A78760DB-7EC0-4305-97DB-E4A89CDDFF4E1} /qn /l*v %systemdrive%\UmUnInstall.log</pre>

Unified Manager is uninstalled from your system.

3. Uninstall the following third-party packages and data that are not removed during the Unified Manager uninstallation:
 - Third-party packages: JRE, MySQL, Microsoft Visual C++ 2015 Redistributable, and 7zip
 - MySQL application data generated by Unified Manager
 - Application logs and contents of application data directory

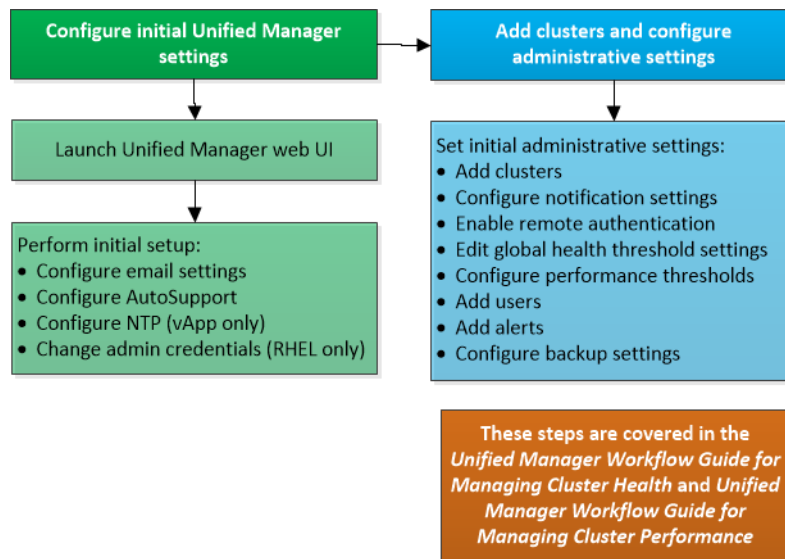
Configuring Unified Manager

After installing Unified Manager you must complete the initial setup to access the web UI (also called the first experience wizard) before you can perform additional configuration tasks, such as changing the host name, adding alerts, adding clusters, and adding users.

The configuration workflow describes the tasks you might want to perform after completing the installation.

Overview of the configuration sequence

The configuration workflow describes the tasks that you must perform before you can use Unified Manager.



Accessing the Unified Manager web UI

After you have installed Unified Manager, you can access the web UI to set up Unified Manager so that you can begin monitoring your ONTAP systems.

Before you begin

- Unified Manager must be installed.
- If this is the first time you are accessing the web UI, you must log in as the maintenance user (or umadmin user for Red Hat).

Steps

1. Start the Unified Manager web UI from your browser by using the displayed link.

The link is in the following format: `https://IP_address` or `https://Fully Qualified Domain Name`.

2. Log in to the Unified Manager web UI using your maintenance user credentials.

Performing the initial setup of the Unified Manager web UI


To use Unified Manager, you must first configure the initial setup options, including the NTP server, the maintenance user email address, and the SMTP server host name and options. Enabling periodic AutoSupport is also highly recommended.

Before you begin

You must have performed the following operations:

- Installed Unified Manager
- Accessed the web UI using the URL provided after installation
- Entered the maintenance user name and password (umadmin user for RHEL) created during installation

About this task

The OnCommand Unified Manager Initial Setup dialog box appears only when you first access the web UI. If you want to change any options later, you can use the Administration options, which are accessible by clicking  from the toolbar.

Steps

1. In the **OnCommand Unified Manager Initial Setup** window, enter the maintenance user email address, the SMTP server host name and any additional SMTP options, and the NTP server (VMware installations only). Then click **Next**.
2. Choose **Yes** to enable AutoSupport capabilities and click **Next**.
While enabling AutoSupport is recommended, it is not mandatory. If you do not enable AutoSupport when configuring the initial setup, you can enable it later using the Administration options.
3. On Red Hat systems, you can choose to change the umadmin user password from the default “admin” string to a personalized string.

Result

The Initial Setup window closes and the Unified Manager UI is displayed. The Configuration/Cluster Data Sources page appears so that you can add clusters to your system.

After you finish

After adding clusters, you can configure additional options, such as events, alerts, and thresholds. See the *OnCommand Unified Manager Workflow Guide for Managing Cluster Health* for more information.

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